

For more information on managing your Sagicor shares, you can contact our Transfer Agent, TSX Trust Company.

#### Update to direct deposit option for Barbados and Trinidad

Along with the dividend mailing in December2020, the TSX Trust Company, registrar and transfer agent for Sagicor Financial Company Ltd., included a solicitation form in Barbados and Trinidad. The form invited shareholders to opt into the direct deposit of their dividends in local currencies to their bank accounts. However, due to the interruption of services and delays caused byCOVID-19restrictions in the Caribbean region, it is not yet able to roll out the facility. The TSX Trust Company anticipates that progress will be made over the coming months and will keep shareholders informed on timing. Until then, shareholders will continue to receive any declared dividends in the form of a USD cheque. For those shareholders who have already submitted their dividend information, the TSX Trust Company will hold those forms until the service is implemented

### Investor & Account Assistance

Sign in to and register for your TSX Trust account to access all the data related to your account, including a summary of holdings, transaction history and, proxy voting, dividends and more. For your convenience we have also created a list of TSX Trust Frequently Asked Questions - January 22, 2020.

## Connect with TSX Trust

#### By Telephone:

1-647-727-0851 (Outside of North America) 1-833-955-1277 (North American Toll Free)

#### **By Google Hangout:**



Use the call feature of Google Hangouts to reach a TSX Agent (calls only).

#### By Email:

#### sagicor@tsxtrust.com

#### By Mail:

TSX Trust Company 301-100 Adelaide Street West Toronto, ON, M5H 4H1 **Attn: Investor Services** 

Office Hours: 9:00am to 5:00 pm Monday to Friday (Eastern Time)

## Dividend Cheque Inquiries before December 31st, 2019

For dividend inquiries prior to December 31, 2019, shareholders may contact Sagicor's transfer and dividend paying agent, directly as noted below:

- By Email: investorrelations@sagicor.com
- By Telephone: 1-246-467-7500

# Dividend Cheque Inquiries after December 31st, 2019

If you have inquiries regarding dividend cheques issued after December 31, 2019, shareholders may contact the TSX Trust at sagicor@tsxtrust.com.