

## New Operating Hours During COVID-19

### SAGICOR OFFICES RE-OPEN

(With the exception of Sagicor General offices in Queen's Park West, Alyce Glen and St. Augustine)

Seniors: 8:00am - 9:30am | Public: 9:30am - 4:00pm

We are pleased to re-open our physical offices for payments, claims and critical services from **Monday May 18th, 2020**. To help limit exposure to both you and our staff, we have also added some new ways that you can do business.



**Appointment System  
Via Call Center**  
(Sagicor General Only)



**Drop Boxes have been  
placed in service areas**  
(Sagicor Life Only)

Wherever possible, we still encourage you to continue to conduct your business with us electronically.

We have sanitized all equipment and added special protective tools and measures, in keeping with COVID-19 prevention guidelines. The following protocols will also be observed, for everyone's safety:

#### PRIOR TO ENTRY:



**Sanitize/Wash  
Your Hands**



**Subjected  
To Thermal  
Testing**



**Provide ID For  
Contact Tracing**



**Remove  
Hats**

#### WHILE INSIDE:



**Wear Face  
Masks**



**One Customer  
Per Transaction**



**Practice Social  
Distancing**

To get quick and convenient updates on your policy download our [Sagicor Go App](#) or use our [Sagicor Go Life Portal](#).

We can be reached at 800-SAGE (7243) for Life Insurance clients or 623-4744 for General Insurance clients or digitally via live chat at [Sagicor.com](#).

You can also receive regular updates on our social media channels.