Sagicor

Let us work together to slow the spread of the Coronavirus COVID-19.

SAGICOR OFFICES RE-OPEN

(With the exception of Sagicor General offices in Queen's Park West, Alyce Glen and St. Augustine)

Seniors: 8:00am - 9:30am | Public: 9:30am - 4:00pm

We are pleased to re-open our physical offices for payments, claims and critical services from **Monday May 18th, 2020**. To help limit exposure to both you and our staff, we have also added some new ways that you can do business.



Appointment System Via Call Center
(Sagicor General Only)



Drop Boxes placed in se
(Sagicor Life On

Wherever possible, we still encourage you to continue to conduct your business with us electronically.

We have sanitized all equipment and added special protective tools and measures, in keeping with COVID-19 prevention guidelines. The following protocols will also be observed, for everyone's safety:

PRIOR TO ENTRY:



Sanitize/Wash Your Hands



Subjected To Thermal Testing



Provide ID For Contact Tracing



Remove Hats

WHILE INSIDE:



Wear Face Masks



One Customer Per Transaction



Practice Social Distancing

To get quick and convenient updates on your policy

Report a Claim

We know that accidents occur or loss happens, the Sagicor team can help you through the entire claims process.

Sagicor Health Protector

Get the treatment you need, when you need it. Proper health insurance ensures you and your loved ones have access to the best care available.

Mortgage Client Information

Check out the latest information for mortgage clients.

Making Claims During COVID-19

Find out more about how to make life and health claims during COVID-19.

Contact Us

Let's Talk. If you have comments, questions or suggestions, we're ready to listen.

Forms

Need to file a claim or apply for service? Download the appropriate form, print and complete it.

Important Notices

Find the latest updates and important notices here.

Sagicor General Renewal and Claims Guidelines

Review the general insurance remote guidelines and claims guidelines.

Pension Client Information

heck out the latest information and updates for pension clients.

Sagicor GO Mobile App

Manage your policy on the go with Sagicor GO.

Ways to Pay Your Premiums

For life, health, motor, home, travel and general insurance clients, Sagicor is giving you more options to pay your premiums, your way!

SurePay Locations

Find the closest SurePay location near you.

New Operating Hours During COVID-19

Find out more about office hours, contact and payment information during COVID-19.

Group Life and Health Client Information

Keep updated with the latest information on making claims, ACH and more.

download our Sagicor Go Mobile App or use our Sagicor Go Life Portal.

We can be reached at 800-SAGE (7243) for Life Insurance clients or 623-4744 for General Insurance clients or digitally via live chat at Sagicor.com.

You can also receive regular updates on our social media channels.

