



Make a booking from the comfort of home.

You can now book a specific date and time to meet with our Customer Service team members in branch or online! Please provide your contact information and let us know the nature of your business when scheduling your appointment.

Enjoy safe, contact-less service from the comfort of home with eConnect - your [Virtual Client Experience](#).

For [in branch meetings](#), our physical offices will be open from **8:00 AM until 3:00 PM**, Monday to Friday. Our last appointment time is 2:30 PM.

Here are some of the transactions you'll be able to do in branch:

- Policy Surrenders
- Withdrawals and Loans
- Maturities
- Early Retirement
- Contract Changes
- Loss of Policy
- Claims

To get started, select the location closest to you.

In Person Appointments

Book an appointment to meet our Client Service Team in branch.

eConnect

Enjoy safe, convenient customer service from the comfort of your home with eConnect - Sagicor's new Virtual Client Experience Platform.