Avoid the lines. Pay Online!

Online Payments
Pay using the Sagicor GO Mobile App
Pay your life, health, motor, home and general insurance premiums and your mortgage using the Sagicor GO mobile app. Download from the Android or Apple iOS app stores today to pay conveniently using your credit card or VISA or Mastercard branded debit cards.

You will need to register to use our mobile app. Be sure to have your policy number handy when registering. Can't remember your policy number? Call our contact center at 1 800 744-7707 for assistance.

Watch the video below to learn how to pay your premium using the Sagicor GO Mobile App
Pay using the Sagicor GO Client Portal

Pay your life, health, motor, home and general insurance premiums; even your mortgage payment using the Sagicor GO client portal. Login or Signup today! You will need to register to use our client portal. Be sure to have your policy number handy when registering. Can't remember your policy number? Call our contact center at 1 800 744-7707 for assistance.

You can use the same username and password for both the client portal and mobile app.

Watch the video below to learn how to pay your premium using the Sagicor GO Client Portal
Pay using Online Banking

With online banking, Sagicor gives you 4 options

1. Pay from your bank account
2. SurePay Online
3. Use the bill payment function on the online banking portals of CIBC First Caribbean or use the same function on their apps.
4. Use the Third-Party transfers option on any online banking portal.

Before using online banking, you will need to add Sagicor as a payee on your online banking platform. Be sure to put the policy holder (insured) and the policy number in the “reference” field, so that the premium is credited to your policy.

Watch the video below to learn more.

Online Bank Account Information for Motor, Home and General Insurance Clients
Bank Name: CIBC FirstCaribbean International Bank
Account Number: 21300717

Online Banking Account Information for Life, Health and Mortgage Clients
Account Name: Sagicor Life (Eastern Caribbean) Inc
Bank Name: CIBC FirstCaribbean International Bank, Castries, St. Lucia
Account Number: 111-6825
Swift: 09386 - Bridge Street, Castries
Swift: 09104 - Bridge Street Soufriere
Swift: 09266 - New Dock Road, Vieux Fort
Swift: 09211 - Martini Building, Rodney Bay, Gros Islet
Swift Code: FCILCLC

To ensure your payments are accurately applied, you are also required to do the following:

- Payment confirmation must be emailed to SLUCallCentreQueries@sagicor.com
- Your email must include: name of Bank in which payment was remitted to, date of payment, your policy number, and the payment amount.
- In instances where a lump-sum was made for multiple policies, kindly indicate how the payment should be applied to each policy.