Ways to Pay Your Premium

Online Payments

Pay using the Sagicor GO Mobile App

Pay you life, health, motor, home and general insurance premiums and your mortgage using the Sagicor GO mobile app. Download from the Android or Apple iOS app stores today to pay conveniently using your credit card or VISA or Mastercard branded debit cards.

Pay using the Sagicor GO Client Portal

Pay your life, health, motor, home and general insurance premiums; even your mortgage payment using the Sagicor GO client portal. Login or Signup today!



Pay using Online Banking

How to Add Sagicor as a Payee on your online banking platform

Watch the video below to learn more.



How to Make Payments for Life and Health Insurance during COVID-19

As Sagicor continues to monitor developments surrounding the COVID-19 (Coronavirus) outbreak, we remain committed to ensuring your safety and well-being and will continue to meet your financial needs.

Contacting Us: For any inquiries, please feel to contact us via:

• Our Sagicor Life Call Center at 1-800-744-7707, Monday-Friday 8:00 am to 8:00 pm
• Live chat at Sagicor.com

Online Banking Account Information

Making Payments

Premiums and mortgage payments can be made via Commercial Banks using their online banking facility.

Online Banking Payments

Payments can be made to Sagicor's bank account using the below details:

1. Account Name: Sagicor Life (Eastern Caribbean) Inc.
   Bank Name: CIBC Caribbean
   Basseterre, St. Kitts
   Account No: 101-0985
   Routing No: 092510100

2. Account Name: Sagicor Life (Eastern Caribbean) Inc.
   Bank Name: Republic Bank
   Basseterre, St. Kitts
   Account No: 179019
   Transit No: 94235

To ensure your payments are accurately applied, you are also required to do the following:

• Payment confirmation must be emailed to SKNCallCentreQueries@sagicor.com
• Your email must include date of payment, your policy number, and the payment amount.
• In instances where a lump-sum was made for multiple policies, kindly indicate how the payment should be applied to each policy.

Health Claims

Claims We encourage our clients to utilize the CariCare card swipe option offered by our partners in health and medical care services. This will allow for faster processing of claims. Alternatively, please submit your claims electronically by scanning and emailing your claim forms and receipts to EClocalclaims@Sagicor.com. We ask for your patience during this period.

Life Claims & Other Documents

Should you wish to submit documents in relation to life claims or policy related requests, please visit our website at www.sagicor.com, download the relevant forms and email to SKNCallCentreQueries@sagicor.com.

We know many of our clients may be financially impacted by this pandemic. Our Customer Experience professionals are available to discuss any significant life event you may be faced with and offer options. Please contact our Contact Centre 1-800-744-7707 for general queries or contact your Financial Advisor.