Sagicor

Avoid the lines. Pay Online!

Online Payments

Introducing PayandGO Automatic Payments

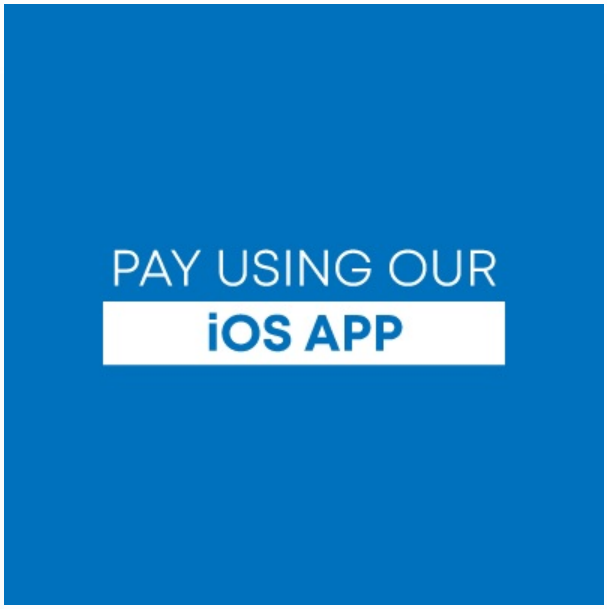
Switch on PayandGO and never miss a payment again!

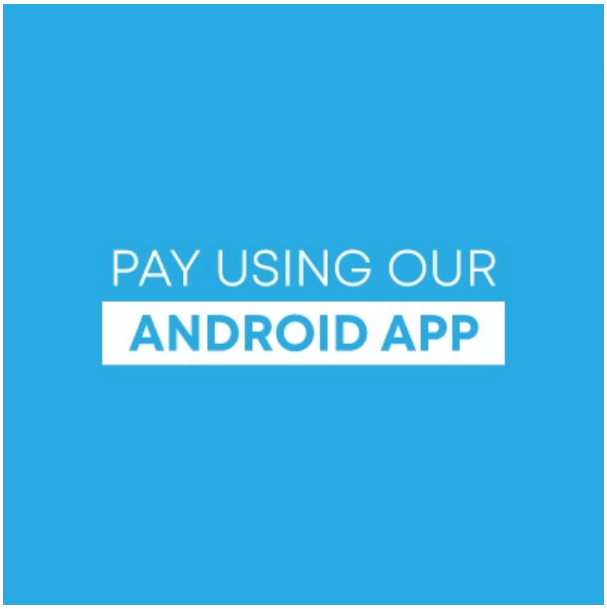
Schedule automatic payments via the Sagicor GO App or Client Portal with our new PayandGO feature and enjoy the convenience of having your premiums paid on time, every time. Download the Sagicor GO mobile app from the Android or Apple app stores or login to our Client Portal today to take advantage of this service. Once logged in, navigate to the Schedule A Payment section, and follow the easy steps to schedule your payments.

Sagicor uses the strictest protocols to ensure that your card transactions are secure. We do not store your credit or debit card information.

Pay using the Sagicor GO Mobile App

Pay your life, health, motor, home and general insurance premiums and your mortgage using the Sagicor GO mobile app. Download from the Android or Apple iOS app stores today to pay conveniently using your credit card or VISA or Mastercard branded debit cards. You will need to register to use our mobile app. **Be sure to have your policy number handy when registering.** Can't remember your policy number? Call our contact center at 467-7707 for assistance.



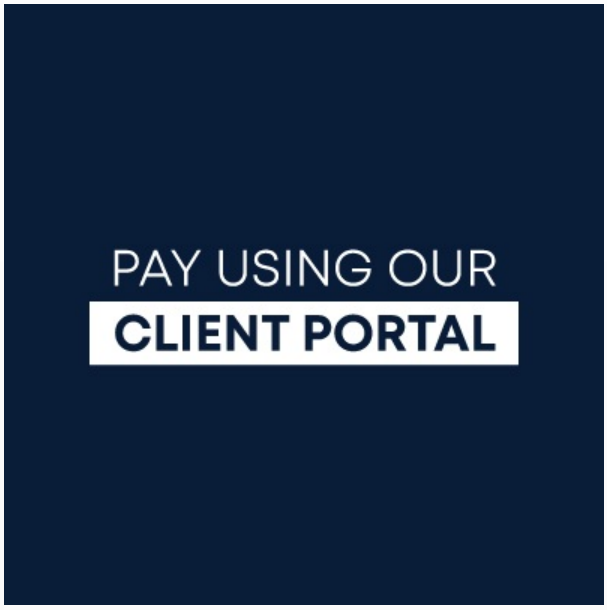


Watch the video below to learn how to pay your premium using the Sagicor GO Mobile App



Pay using the Sagicor GO Client Portal

Pay your life, health, motor, home and general insurance premiums; even your mortgage payment using the Sagicor GO client portal. You will need to register to use our client portal. **Be sure to have your policy number handy when registering.** Can't remember your policy number? Call our contact center at 467-7707 for assistance. Login or Signup today!





You can use the same username and password for both the client portal and mobile app.

Watch the video below to learn how to pay your premium using the Sagicor GO Client Portal





How to Make Payments for Life and Health Insurance during COVID-19

As Sagicor continues to monitor developments surrounding the COVID-19 (Coronavirus) outbreak, we remain committed to ensuring your safety and well-being and will continue to meet your financial needs.

Contacting Us: For any inquiries, please feel to contact us via:

• Our Sagicor Life Call Center at 1-800-744-7707, Monday-Friday 8:00 am to 8:00 pm
• Live chat at Sagicor.com

Online Banking Account Information

Making Payments

Premiums and mortgage payments can be made via Commercial Banks using their online banking facility.

Online Banking Payments

Payments can be made to Sagicor's bank account using the below details:

1. Account Name: Sagicor Life (Eastern Caribbean) Inc.
   Bank Name: CIBC Caribbean
   Basseterre, St. Kitts
   Account No: 101-0985
   Routing No: 092510100

2. Account Name: Sagicor Life (Eastern Caribbean) Inc.
   Bank Name: Republic Bank
   Basseterre, St. Kitts
   Account No: 930200179019
   Transit No: 94235

To ensure your payments are accurately applied, you are also required to do the following:

• Payment confirmation must be emailed to SKNCallCentreQueries@sagicor.com

• Your email must include date of payment, your policy number, and the payment amount.

• In instances where a lump-sum was made for multiple policies, kindly indicate how the payment should be applied to each policy.

Health Claims

Claims We encourage our clients to utilize the CariCare card swipe option offered by our partners in health and medical care services. This will allow for faster processing of claims. Alternatively, please submit your claims electronically by scanning and emailing your claim forms and receipts to EClocalclaims@Sagicor.com. We ask for your patience during this period.

Life Claims & Other Documents

Should you wish to submit documents in relation to life claims or policy related requests, please visit our website at www.sagicor.com, download the relevant forms and email to SKNCallCentreQueries@sagicor.com.

We know many of our clients may be financially impacted by this pandemic. Our Customer Experience professionals are available to discuss any significant life event you may be faced with and offer options. Please contact our Contact Centre 1-800-744-7707 for general queries or contact your Financial Advisor.