

Dr Jacqueline Coke Lloyd, DTL, MTL, B.Sc., CBC, J.P.
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Dr. Jacqueline Coke-Lloyd is the Founder and Managing Director of Make Your Mark Group Ltd., a highly respected business leader with over 30 years of experience shaping organisations, leaders, and national development initiatives across Jamaica, the Caribbean, and internationally. Known for her strategic insight and results-driven approach, her expertise spans general management, organisational turnaround, leadership development, human capital strategy, industrial relations, and governance.

She holds a B.Sc. from the University of Technology, Jamaica, a Doctorate in Transformational Leadership from Bakke Graduate University (USA) and is a graduate of the International Training Centre of the ILO in Turin, Italy. She is also certified as a SHRM Behavioural Coach, Mediator, and Job Readiness Trainer.

Dr. Coke-Lloyd has served on the boards of the NHT, JPC, UTech, JEF — where she served as CEO — the LAC, NCTVET, and CCCJ, where she served as Deputy Chairman. She is also a member of the PSOJ Human Capital Development Committee, United Way Women's Leadership Initiative, and HRMAJ, and is the Founder and Life Board Member of the Young Entrepreneurs Association of Jamaica (YEA) and former President of the Optimist Club (Grande Slam).

Internationally, she has represented Jamaica in over 40 countries, serving on the boards of the ILO and Caribbean Employers' Confederation (CEC), and contributing to labour and human resource frameworks through the ILO, UN, and OAS.

An accomplished author and media contributor, her publications include The Middle Managers' Development Guide, The A–Z of Leading a Professional Life (Good Read Certified), and Self-Discovery for Leaders. She currently serves as Adjunct Professor, Director of Grateful Faces Charity, Process Technology and Solutions Ltd., TLC, and as a Justice of the Peace for St. Andrew as well as the Chairman of the UTECH School of Business Advisory Committee.