

As the COVID-19 situation evolves, we want to assure you that we have you covered and we are committed to continued excellence in our service delivery. As a result, we have collated all our relevant notices in one virtual location. This page will be updated continually, to ensure you have all the latest updates and information as we transform the way we do business.

Individual Life

⊖ Premium Payment Deferral

Sagicor Life Jamaica acknowledges the financial constraints that many persons are facing during the current coronavirus (COVID-19) pandemic. We share your concerns and we would like to do our part in making things more manageable for you in these times. Read more about our Premium Payments Deferral [here](#).

⊖ Closure of Spanish Town Branch

Effective Wednesday April 15, the offices of Sagicor Life Spanish Town will be closed until further notice.



⊖ Implemented Measures

Sagicor Life implements measures in response to COVID-19

- Extension of time to submit claims
- Payment of premiums online
- Prescription drug extension

Client Update- April 6, 2020

- Effective April 6, 2020 only urgent transactions will be facilitated in-house during this period.

Employee Benefits

Drug Extension

Extension for prescription drugs during COVID-19

Email Your Health Claims

Submit your health claims via email.

Group Health Coverage

Sagicor Life Group Health COVID-19 Coverage

Secure File Transfer Protocol

Send your files securely online.

