Our Client Service Charter outlines our commitment to delivering a high standard of customer service. It outlines the type of service that we aim to provide, how to contact us and the various means to give your feedback so we can serve you better. In delivering this service, we are guided by our values; our values dictate who we are, our SCRIPT guides our actions. Our SCRIPT reminds us that Service, Communication, Respect, Integrity, Performance and Teamwork are the hallmarks to building a trusting relationship with each of our clients.

Click here to download Service Charter