

## Learn about the many ways you can stay safe while doing all your business online with Sagicor.

The onset of the COVID-19 pandemic brought an unprecedented shift to the way companies do business. At Sagicor, it has allowed us to laser in on our clients and bring innovative solutions that enhance doing business with us online. In an effort to keep our clients and team members safe, we have provided easy and convenient options to make electronic payments and claims plus safe, contact-less methods to connect with us online. We are just a click away.



**Enjoy Easy and Convenient  
Online Payment Options**

### Online Payments

Pay your life, health, motor, home and general insurance premiums online as well as mortgage payments using our [Sagicor GO mobile app](#) or [client portal](#) with your credit card, VISA or Mastercard debit card. Additionally you can make payments using your online banking facility to your Sagicor policies.

LEARN MORE >

#### Sagicor GO Mobile App

Manage your policy on the go with Sagicor GO.

#### Pay Online

Pay your insurance premiums and mortgage online using our Sagicor GO mobile app or client portal.

#### Sagicor Go Client Portal

Manage your life, health, motor, home and general insurance policies; even your mortgage with the Sagicor GO client portal.

#### Making Claims During COVID-19

Find out more about how to make life and health claims during COVID-19.

#### Message us on WhatsApp

Another convenient way for you to connect with us. Simply save (246) 467-7243 (SAGE), to your contacts, then message us via WhatsApp.



**Book Your Virtual Appointment**

### eConnect - Virtual Client Experience

Enjoy safe, convenient customer service from the comfort of your home with eConnect - Sagicor's new Virtual Client Experience Platform.

eConnect is an online service that let's you talk to a customer service representative from just about anywhere using Zoom. You can talk to us about life insurance, health insurance, retirement solutions and

investments.

BOOK NOW



Message Us on WhatsApp

## WhatsApp



Meet SIA - Sagicor's Intelligent Assistant. She's available whenever you need her on [Sagicor's WhatsApp channel](#). You can chat 24/7. Just add 1 (246) 467-7243 to your contacts.

Need to make a claim? Need a quote? Ready to make that switch? Follow her prompts as she asks you a few questions and she will send what you need to your email or an agent! You can also ask about her about products, latest offers, the nearest Sagicor location and so much more!

Remember, you're safe with SIA. She can only access the information you provide within WhatsApp. She would never ask for private information such as passwords or credit card information.

Need help? Say "Hi" to SIA.

CHAT NOW



Manage Your Policy  
with Sagicor GO

## Sagicor Go Mobile App and Client Portal

Manage your life, health, motor, home and general insurance policies; even your mortgage with the [Sagicor GO mobile app](#) or [client portal](#). Make payments conveniently using your credit card or Visa or Mastercard branded debit cards. View your claims status, get a quick motor quote, submit a claim, even get roadside assistance (Barbados only). Download the app from the [Google Play](#) or [Apple App Store](#) today.



You will need to register to use either of these 2 channels. **Be sure to have your policy number handy when registering.** The good news is you can use the same username and password for both the portal or mobile app.



**Make a Claim Online**

## Online Claims

Make use of our fully automated CariCare card claim settlement solution. This solution offered along with our partners in health and medical care services will allow for immediate claim settlement. If your medical provider does not accept the CariCare card, you can submit a claim electronically by scanning or taking a photo of your claim form and emailing it to [eclocalclaims@sagicor.com](mailto:eclocalclaims@sagicor.com). Send us your banking details and receive refunds directly to your bank account.



