Sagicor

overview

It's There When You Need It.
Manage your life and health insurance policies or even your mortgage wherever you go with Sagicor GO! Download the app from the Google Play Store or Apple Store today!





Your policy is just a login away
With convenient access to your policy, you can keep an eye on your account, check your premium balance, and update your details while staying connected with your Sagicor Advisor.

Keep Track of Payments
Pay your premium directly from your bank account, keep track of your premium payments easily and conveniently with Sagicor GO.

Have all your questions answered
If something unexpected occurs or you have a question, find the answers easily via the app.

Find a Sagicor location with ease
Premium due? Need to make a payment? Find a Sagicor location near you.

Be one of the first to know
Get access to exclusive content on our products and services and advice on managing your finances.

Sagicor GO is for everyone, and it's simple to use.

FAQs

What is the Sagicor Mobile App?

The Sagicor Mobile App is a new service that enables you access your policy information as well as general information on insurance.

How safe is the mobile app?

Sagicor has put stringent security measures in place to protect your financial information and details.

Are my account details stored permanently on my phone?

No, the Sagicor mobile app does not store account details on your phone.

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What precautions can I take to secure my information on the Sagicor mobile app?

Although the Sagicor mobile app does not store account details on your phone, we advise that you use the security features on your phone such as:
a) logging off from your session when you are finished;
b) password protect your phone;
c) disable the password save feature; and
d) do not share your user id and password.

What do I do if I forget my password?

You should open the Sagicor mobile app and click the Forgot password link on the login screen and follow the instructions to reset your password.

What if my phone number changes?

You will still be able to access the app as the service is not tied to a telephone number.

Who do I contact if I need help?

You may contact us at 1 800 744 7707 from 8AM to 8PM.

How much does it cost to use the Sagicor mobile app?

Sagicor is offering this service free of charge to its customers.

How do I access the Sagicor mobile app?

You must first download the app from the app store and signup.

What do I need to sign up?

To signup for access to the app, you will need to provide your name, date of birth, and any valid policy number. In addition, you will be asked to select and provide the answers to 3 security questions.

Where can I download the Sagicor Mobile App?

You can download the app from the Apple app store for Apple iPhones or the Google Play store for Android phones.

Can I use the mobile app on different devices with different mobile numbers?

You can access the Sagicor Mobile App from any Android or IOS device with access to a data plan or WiFi. While you can download it on several devices, you can only have one mobile session running at a time.

What are the main features of the Sagicor Mobile App?

The App allows customers and policyholders to view details and balances for life, home, motor and travel insurance policies, view general product information, manage their mortgage account, get roadside assistance and locate a Sagicor branch.

What account information will I have access to on the Sagicor mobile app?

Once registered, customers and policyholders can access their life, motor, home and travel insurance policy information as well as their mortgage account.

Can I use my Sagicor mobile app outside of my country?

Yes. The Sagicor mobile app will work wherever there is an internet connection.

app availability

Full app access is available to Sagicor customers in Antigua & Barbuda, Barbados, Belize, Dominica, Grenada, St. Kitts, St. Lucia, St. Vincent and the Grenadines, and Trinidad and Tobago.

Not a customer? Not a problem!
Download the app to find out about our exciting offers, find the nearest Sagicor location, or sign up for a product or service with one of our agents.

Need help? Email us at eservice@sagicor.com or call 1 800 744 7707.