BACK TO LISTING

Service Excellence
December 03, 2018

"**Your assistance, pleasant personality and prompt customer service was greatly appreciated**."

*Written of Dawn Alleyne, Call Centre Team, Barbados***.**

"**Renee has always been sound and responsive as my representative.**"

Written of Renee Barrow, Underwriting Broker Team, Barbados.

"**Thank you for your attention and co-operation – it tells me that other "1st world" countries also need to improve their customer service.**"

Written of Estrian Danzell, Underwriter, Trinidad & Tobago.

"**I am pleased with everything, Angela knows her job. She is very professional and intelligent…We negotiated a reasonable premium.**"

Written of Angela King, Supervisor: Direct Underwriting Team, Barbados.

"**From the time you answered my call to the end of the transaction and the follow up, you have been a pleasure to deal with.**"

Written of Salisha Sandy, Claims Officer, Trinidad & Tobago