

## New Operating Hours During COVID-19

### SAGICOR OFFICES OPEN TO SERVE - 8:00 AM - 1:00 PM DAILY

We've missed you! Sagicor is once again happy to welcome you back to our offices from **Tuesday, May 19th, 2020**, so we can continue providing you with the exceptional service you have grown used to.

For the safety of our clients and team members, we've thoroughly sanitized all our locations and added special protective tools and measures, in keeping with COVID-19 prevention guidelines.

#### OFFICE ENTRY GUIDELINES



Sanitize/Wash  
Your Hands



Wear Face  
Masks



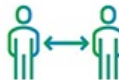
Remove  
Hats



Subjected To  
Thermal Testing



Provide ID For  
Contact Tracing



Practice Social  
Distancing

#### NEW WAYS TO DO BUSINESS



Drop Boxes have been  
placed in service areas.



Appointment System  
Via Call Center



Banker's order



Direct credit to Sagicor's  
CIBC First Caribbean  
bank account



Post-dated  
cheques

To get quick and convenient updates on your policy download our [Sagicor Go App](#) or use our [Sagicor Go Life Portal](#).

We can be reached at 1-800-744-7707 for life queries and (268) 464-8588 for general queries or digitally via live chat at [Sagicor.com](#).

You can also receive regular updates on our social media channels.