

SAGICOR SCOOP



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MY FELLOW SAGICORIANS,

Last week I was delighted when I arrived at King George V Memorial Park to witness the manifestation of our vision, with the successful hosting of our first Community Wellness Tour event.

“To be a great company, committed to improving the lives of the people in the communities in which we operate”; this is the vision we seek to live up to daily, whether by delivering the highest quality of financial solutions and level of service to our clients, giving back to the disadvantaged and underprivileged through our wide-reaching CSR programmes, or by providing opportunities to assist our clients, partners and society grow and develop.

To the many team members from across the business units who turned up to volunteer on the day, I say Thank You. You engaged with the members of the St. Philip community to provide them with advice and guidance, but more importantly, to find out more about how we can help them to reach their goals, plan for their futures, and protect the things in life that are most valuable to them.

It was especially heart-warming to hear the feedback from those who patronized the event, particularly those individuals who made up the Small Business District, who expressed their gratitude to Sagicor for providing them with the opportunity to showcase their products and services to an audience previously unaware of their existence.

Team Sagicor, this is just the beginning. Over the coming months and years, we will be executing more of these events in our quest to fulfill our commitment to our communities, because without them, Sagicor would not be the 182-year-old, thriving institution that it is today.

From the desk of

**Paul
Inniss**

EMPLOYEE HIGHLIGHT

Reliable and efficient can be used to describe our beloved Patrick Osbourne. Here's what a few team members had to say.

"Patrick is the consummate Sagicorian, who always goes above and beyond. His meticulous attention to detail, excellent time management when fulfilling transportation requests, and his attention to the fleet vehicles, makes him a valued asset." - Charmaine Blackman

"Patrick is a Gem. He is always reliable and pleasant in our interactions. He always gets me to the office early and is always willing to pick me up late to return to the hotel. I am amazed with the different routes he uses to avoid traffic." - James Camacho

"He is the epitome to service par excellence, dependable, friendly, and has a great sense of humour. My wife visited Barbados several years ago and was privileged to have Patrick as her driver. To this day she still talks about his professionalism and outstanding service and always reminds me to extend greetings to him on her behalf. Patrick is a true Sagicorian, an unsung hero." - Trevor Vigo



PATRICK OSBOURNE

Wise Financial Thinking Tip

CREATE MULTIPLE SOURCES OF INCOME

What is one of the savviest financial wellness tips to start? Create multiple sources of income. Having more than one income source is essential to financial wellness. So don't rely on just one source of income. Find creative ways you can earn more money.

For instance, you might have some skills that you can monetize by freelancing or setting up a low-cost side hustle. It's all about challenging yourself to figure out ways to earn more.



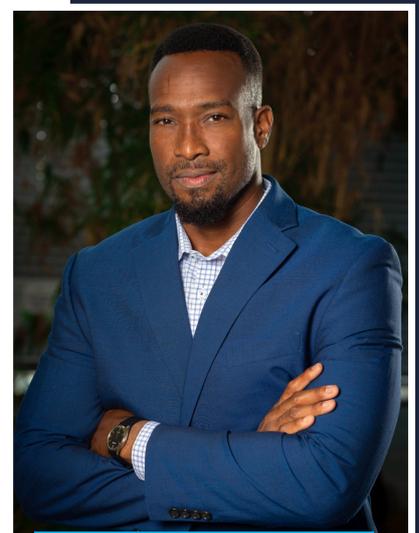
BEHIND THE DESK

What does a day at your desk look like?

Around 5am I start with short meditation and prayer, followed by a walk/jog where I set out my plans for the day. I also keep abreast of what is happening in investment markets to ensure that I have up-to-date information to use for scheduled and ad-hoc meetings with existing and prospective clients. Cross border teams allow for interaction across various cultures, as we deal with matters not only in Barbados, but in Trinidad and the Eastern Caribbean. There is also much interdependence and engagement with other departments to drive implementation of key initiatives and dialogue with other third parties including regulators, external counsel and auditors.

What is the most challenging part of your job?

The most challenging part of my job is accepting the aspects that I do not have direct control over and having to seek out sometimes a more convoluted solution to what I may consider a fairly straight forward scenario. Life experiences have allowed me to better anticipate and manage these occurrences and remember the serenity prayer.



MICHAEL MILLAR

COMMUNITY WELLNESS TOUR

On Saturday, October 22nd, we headed out to the east of the island for the first of our Community Wellness Tour events, held at the picturesque King George V Memorial Park.

From 12 noon until 5:00 p.m., Barbadians took advantage of free health checks, financial wellness check-ups and career guidance, while not having to worry about keeping their children entertained, thanks to the exciting Kids' fun zone dubbed "The King's Playground." Small businesses from the area were also given the opportunity to showcase their enterprises as part of the "SME Hub" (Small & Medium Enterprise) while our human resources team were on site to assist persons with resume reviews, career coaching and advice on how to become a Sagikor Advisor.



Sagikor team members also battled with members of the community in a thrilling road tennis match, with the first time Sagikor Blazers.

A special thanks goes out to the many team members from our various business lines, who gave generously of their time to ensure every patron received all the advice and information they were looking for.

