

# **SAGICOR FINANCIAL COMPANY LTD.**

## **MANAGEMENT DISCUSSION & ANALYSIS**

For the three-month periods ended March 31, 2023 and March 31, 2022  
(RESTATED)

## About Sagicor

Established in 1840 as The Barbados Mutual Life Assurance Society, Sagicor is one of the oldest providers of insurance in the Americas. Sagicor offers a wide range of products and services including life and health insurance, annuities, pension administration, property and casualty insurance, asset management, investment and merchant banking, securities brokerage, mutual funds, real estate development, and commercial banking. Sagicor's principal markets are Barbados, Jamaica, Trinidad and Tobago, and the United States of America.

## TABLE OF CONTENTS

---

1. Transition To IFRS 17 – Insurance Contracts .....	4
2. Highlights.....	5
3. Financial Summary.....	6
4. General Information.....	7
5. Consolidated Group Results.....	9
6. Results By Segment.....	16
7. Financial Position .....	29
8. Financial Investments.....	36
9. Risk Management .....	41
10. Additional Information.....	42
11. Non-Ifrs Financial Measures.....	57
12. Cautionary Statement Regarding Forward-Looking Information.....	59

---

**ACRONYMS**

Certain acronyms have been used throughout the management discussion and analysis to substitute phrases. The more frequent acronyms and associated phrases are set out below.

<b>Acronym</b>	<b>Phrase</b>
AA	Appointed Actuary
AC	Amortised Cost
CSM	Contractual Service Margin
ECL	Expected Credit Losses
FCF	Fulfilment Cash Flows
FVTOCI	Fair Value Through Other Comprehensive Income
FVTPL	Fair Value Through Profit and Loss
GMM	General Measurement Model
IAS	International Accounting Standards
IFRS	International Financial Reporting Standards
LIC	Liability for Incurred Claims
LRC	Liability for Remaining Coverage
MCCSR	Minimum Continuing Capital and Surplus Requirement
OCI	Other Comprehensive Income
PAA	Premium Allocation Approach
VFA	Variable Fee Approach

**1. TRANSITION TO IFRS 17 – INSURANCE CONTRACTS**

Sagicor Financial Company Ltd and its subsidiaries (the “Group”) transitioned to IFRS 17, *Insurance Contracts*, effective January 1, 2023. Adoption of the new standard has not changed the underlying economics of the business or business strategy, however it has altered the timing and measurement of the recognition of insurance contracts. Presentation and disclosures within the financial statements have been modified under this standard accordingly. Further details regarding the impact of the transition to IFRS 17 are found in Notes 2 and 3 of the Group’s Q1 2023 Condensed Consolidated Financial Statements.

Another implication of the adoption of this standard is the introduction of greater net earnings volatility with the removal of the direct link between interest rates used to fair value insurance liabilities from the rates used to value the supporting assets.

Sagicor adopted IFRS 9 – Financial instruments on January 1, 2018. With the adoption of IFRS 17 this quarter, Sagicor elected to designate some financial assets, which were previously held at amortised cost and fair value through OCI (FVTOCI) which support insurance liabilities, at fair value through profit and loss (FVTPL). The group has restated prior periods to reflect changes in designation or classification of its financial assets held in respect of activities connected with insurance contracts within the scope of IFRS 17 effective January 1, 2022.

**2. HIGHLIGHTS**

The Sagicor Group recorded net income of US \$9.2 million for the three-month period ended March 31, 2023, compared to a loss of US \$82.3 million for the corresponding period in 2022. Net income attributable to common shareholders was US \$1.4 million compared to a loss of US \$81.0 million for the same period in the prior year. Net income and net income attributable to shareholders benefited from positive mark-to-market movements on financial assets carried at FVTPL this quarter, particularly in the USA segment, compared to mark-to-market declines on financial assets resulting from increasing interest rates in the corresponding period. The Return on Equity<sup>1</sup> (annualised) for the quarter ended March 31, 2023, was 1.3%, compared to a loss of 53.0% for the corresponding period in 2022.

Net income to shareholders for the quarter excluding one-time costs of \$5.2 million relating to the IFRS 17 implementation, the ivari transaction, and the build-out of our digital bank in Barbados and an estimated \$0.6 million of net experience loss, is \$7.2 million. Our results were dominated by asset price movement and the revaluation of liabilities under IFRS 17. We experienced positive movement through earnings backing surplus from our shareholding in Playa Hotels & Resorts. This was offset by the accounting mark to market volatility from the delinking of asset and liability rates upon the transition of IFRS 17, which resulted in the value of our liabilities increasing more than the appreciation of our assets backing liabilities. Total comprehensive income to shareholders adjusted for the items noted above would have been \$12.4 million for the quarter.

Total assets grew to US \$10,775.0 million at March 31, 2023, from the US \$10,621.4 million at December 31, 2022, and reflects the positive mark-to-market movements on financial instruments, mentioned previously. The Group's book value per share<sup>1</sup> closed at US \$3.00 per share, compared to US \$3.01 per share at December 31, 2022.

Overall Group capital remains strong, with the Group closing the year with a Minimum Continuing Capital and Surplus Requirement (MCCSR)<sup>1</sup> of 308%, compared to 276% at December 31, 2022 (restated), well above our target capital standards.

---

<sup>1</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

**3. FINANCIAL SUMMARY**

	Three months ended March 31		
	2023	2022 Restated	Change
<i>(in millions of US \$, unless otherwise noted)</i>			
<b>Profitability</b>			
Group net income	9.2	(82.3)	>100%
Net income attributable to common shareholders	1.4	(81.0)	>100%
Earnings per share:			
Basic earnings	1.0 ¢	(56.6 ¢)	>100%
Fully diluted	1.0 ¢	(56.6 ¢)	>100%
Return on shareholders' equity (annualised) <sup>2</sup>	1.3%	(53.0%)	54.3 pts
<b>Net Insurance and Investment Result</b>			
Sagikor Life	16.0	11.4	40%
Sagikor Jamaica	49.9	25.7	94%
Sagikor Life USA	21.2	(84.4)	>100%
Head office, Other and adjustments	1.1	11.0	(90%)
Total net insurance and investment result	88.2	(36.3)	>100%
<b>Financial Position</b>			
Total assets	10,775.0	10,435.5	3%
Operating liabilities	9,388.6	8,780.8	7%
Notes and loans payable	648.2	684.7	(5%)
Book value per common share <sup>2</sup>	\$3.00	\$3.92	(23%)
<b>Financial Strength</b>			
Debt to capital ratio <sup>2</sup>	31.2%	30.4%	(0.8 pts)
Dividends declared per common share	\$0.05625	\$0.05625	-
Total capital <sup>2</sup>	2,076.7	2,255.0	(8%)
CSM balance growth <sup>2</sup>	9.4%	14.1%	(4.7 pts)
Average common shares outstanding (000's)	142,736	143,143	-
Outstanding shares, at end of period (000's)	142,703	142,923	-
MCCSR <sup>2</sup> , at end of period	308%	250%	58 pts

<sup>2</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

## 4. GENERAL INFORMATION

### A. Introduction and Notice

This Management's Discussion and Analysis ("MD&A") contains important information about Sagicor's business and its performance for the three-month periods ended March 31, 2023, with comparative analysis for the corresponding period ended March 31, 2022. This MD&A should be read in conjunction with the Company's quarterly financial statements, prepared in compliance with International Accounting Standard ("IAS") 34 – Interim Financial Reporting, in effect on the date of such information.

The following discussion is based on the financial condition and results of operations of Sagicor, unless otherwise specified or indicated. Financial information is presented in millions of United States (US) dollars, unless otherwise indicated. Amounts for subtotals, totals and percentage variances included in tables in this MD&A may not sum or calculate using the numbers as they appear in the tables due to rounding.

### B. General Information

Sagicor Financial Company Ltd. ("Sagicor") ("the Company") (TSX: SFC) is a leading financial services provider with over 180 years of history which operates across the Caribbean and in the United States of America (USA). Sagicor's registered office is located at Clarendon House, 2 Church Street, Hamilton, HM 11, Bermuda, with its principal office located at Cecil F De Caires Building, Wildey, St. Michael, Barbados. Details of Sagicor's holdings and operations are set out in note 4 to the 2022 consolidated financial statements.

Sagicor demutualised in November 2002 and listed its shares on the Barbados Stock Exchange (BSE: SFC), with subsequent listings on the Trinidad and Tobago Stock Exchange (TTSE: SFC) and the London Stock Exchange (LSE: SFI). Sagicor Financial Corporation moved its corporate domicile from Barbados to Bermuda and continued as Sagicor Financial Corporation Limited (SFCL), an exempted company, on July 20, 2016.

On November 27, 2018, Sagicor Financial Corporation Limited entered into a definitive arrangement agreement as amended on January 28, 2019 with Alignvest Acquisition II Corporation ("Alignvest") pursuant to which on December 5, 2019, Alignvest acquired all the shares of Sagicor by way of a scheme of arrangement under the laws of Bermuda, where Sagicor is incorporated, and continued as a Bermuda exempted company under the new name, Sagicor Financial Company Ltd.

The Company now trades on the Toronto Stock Exchange under the symbols "SFC" (shares) and "SFC.WT" (warrants). With a listing on the Toronto Stock Exchange, Sagicor Financial Corporation Limited's common shares, formerly listed on the London and Trinidad and Tobago Stock Exchanges, have ceased trading and have been delisted from the London and the Trinidad and Tobago Stock Exchanges. The former listing on the Barbados Stock Exchange has ceased trading.

Sagicor currently operates in 20 countries and maintains a strong market position in most of the markets where it operates. Sagicor has three reporting operating segments, namely Sagicor Life, Sagicor Jamaica, and Sagicor Life USA.

The principal activities of the Sagicor Group are as follows:

- Life and health insurance,
- Annuities and pension administration services,
- Banking and investment management services.

and its principal operating companies are as follows:

- Sagicor Life Inc. (Barbados and Trinidad & Tobago),
- Sagicor Life Jamaica Limited (Jamaica),
- Sagicor Bank Jamaica Limited (Jamaica),
- Sagicor Life Insurance Company (USA).

The Group also underwrites property and casualty insurance and provides hospitality services.

Sagicor's objective is to be a leading insurance and financial services provider of world class products and services to better serve its customers and other stakeholders in its markets. Sagicor is focused on growing its United States (US) business and expanding its banking and asset management business in the Caribbean, where it has strong brand recognition and market share.

### C. Results of Operations

An understanding of Sagicor's financial condition and the results and related risks of Sagicor's operations for the periods discussed in this MD&A requires an understanding of Sagicor's business. Accordingly, the following discussion should be read in conjunction with the discussion of these and related matters that appear elsewhere in this MD&A, including under the following headings: (i) Key Factors Affecting Results; (ii) Critical Accounting Estimates and Judgments; and (iii) Risk Management.

### D. Non-IFRS Financial Information

Sagicor reports its financial results and statements in accordance with IFRS. It also publishes certain financial measures that are not based on IFRS ("non-IFRS"). A financial measure is considered a non-IFRS measure if it is presented other than in accordance with the generally accepted accounting principles used for the Group's audited financial statements. These non-IFRS financial measures are often accompanied by and reconciled with IFRS financial measures. For certain non-IFRS financial measures, there are no directly comparable amounts under IFRS. The Group believes that these non-IFRS financial measures provide additional information to better understand the Group's financial results and assess its growth and earnings potential. Sagicor believes these non-IFRS financial measures assist in understanding its ongoing operating results and provide readers with a better understanding of management's perspective on the Group's performance. These measures enhance the comparability of the Group's financial performance from period to period, as well as measure relative contribution to shareholder value.

Since non-IFRS financial measures do not have standardised definitions and meanings, they may differ from the non-IFRS financial measures used by other institutions and should not be viewed as an alternative to measures of financial performance determined in accordance with IFRS. The Group strongly encourages investors to review its financial statements and other publicly filed reports in their entirety and not to rely on any single financial measure. Additional information concerning non-IFRS financial measures can be found in section 11 Non-IFRS financial measures.

### E. Cautionary Statement Regarding Forward-looking Information

This MD&A includes "forward-looking information" and "forward-looking statements" (collectively "forward-looking information") and assumptions about, among other things, Sagicor's business, operations, and financial performance and condition, approved by the board of directors of Sagicor on the date of this MD&A. This forward-looking information and these assumptions include, but are not limited to, statements about the Group's objectives and strategies to achieve those objectives, and about its beliefs, plans, expectations, anticipations, estimates, or intentions. Additional information concerning forward-looking information as well as potential risk factors can be found in section 12 Cautionary Statement Regarding Forward-Looking Information

### F. Additional Information

All documents related to the financial results of Sagicor Financial Company Ltd. are available on the Company's website at [Sagicor.com](http://Sagicor.com), in the Investor Relations section. Additional information about Sagicor may be found on the SEDAR website at [sedar.com](http://sedar.com), as well as the Company's Annual Information Form, which may be found on the Company's website or the SEDAR website.

The Management's Discussion and Analysis is dated May 14, 2023.

## 5. CONSOLIDATED GROUP RESULTS

### A. Profitability

<b>Group net income/(loss)</b> <i>(in millions of US \$)</i>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
<b>Net income/(loss) is attributable to:</b>			
Common shareholders	1.4	(81.0)	>100%
Non-controlling interest	7.8	(1.3)	>100%
Group net income/(loss)	9.2	(82.3)	>100%

Group net income for the three-month period ended March 31, 2023, closed at US \$9.2 million compared to a loss of US \$82.3 million in the comparative period of the prior year, an increase of US \$91.5 million.

<b>Net income/(loss) attributable to Common shareholders</b> <i>(in millions of US \$, unless otherwise noted)</i>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
Sagicor Life	6.0	0.5	>100%
Sagicor Jamaica	7.3	(2.4)	>100%
Sagicor Life USA	4.4	(75.3)	>100%
Head office, Other and adjustments	(16.3)	(3.8)	(>100%)
Net income/(loss)	1.4	(81.0)	>100%
Earnings per common share (EPS):			
Basic	1.0 ¢	(56.6 ¢)	>100%
Diluted	1.0 ¢	(56.6 ¢)	>100%
Return on shareholders' equity (ROE) <sup>3</sup>	1.3%	(53.0%)	54.3 pts

Net income attributable to common shareholders, for the first quarter of 2023 totaled US \$1.4 million compared to a loss of US \$81.0 million for the corresponding period in 2022, an increase of US \$82.4 million. The Return on Shareholders' equity<sup>3</sup> for the year ended March 31, 2023, was 1.3% (annualised), compared to a loss of 53.0% (annualised) for the same period in 2022. The results for the March 2023 quarter reflected the positive impact of mark-to-market movements on financial assets, while the prior year results included mark-to-market declines due to increasing interest rates.

The Earnings per Share (EPS - basic) at March 31, 2023 was US \$0.010 per share, compared to a loss of US \$0.566 per share for the corresponding period in 2022.

Refer to Section 6: Results by Segment of this Management's Discussion and Analysis for additional information on the Company's profitability for the period ended March 31, 2023.

<sup>3</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

## B. Business Growth

<b>Net insurance and investment result</b>	<b>Three months ended</b>		
	<b>March 31</b>		
<i>(in millions of US \$)</i>	<b>2023</b>	<b>2022 (Restated)</b>	<b>Change</b>
Insurance revenue	<b>166.2</b>	148.8	12%
Insurance service expenses	<b>(136.7)</b>	(131.7)	(4%)
Net expenses from reinsurance contracts held	<b>(27.2)</b>	(5.1)	>100%
<b>INSURANCE SERVICE RESULT</b>	<b>2.3</b>	12.0	(81%)
Gain on derecognition of amortised cost investments	-	1.0	(100%)
(Loss)/gain on derecognition of financial assets carried at FVTOCI	<b>(0.6)</b>	1.1	(>100%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	<b>49.8</b>	49.3	1%
Credit impairment loss	<b>(0.8)</b>	(0.2)	(>100%)
Other investment income/(loss)	<b>171.2</b>	(172.7)	>100%
<b>NET INVESTMENT INCOME/(EXPENSES)</b>	<b>219.6</b>	(121.5)	>100%
Finance (expenses)/income from insurance contracts issued	<b>(145.8)</b>	84.3	(>100%)
Finance income/(expenses) from reinsurance contracts held	<b>12.1</b>	(11.1)	>100%
<b>Net insurance finance (expenses)/income</b>	<b>(133.7)</b>	73.2	(>100%)
<b>Net insurance and investment result</b>	<b>88.2</b>	(36.3)	>100%
<b>Total Net insurance and investment result by Operating Segment</b>			
Sagicor Life	<b>16.0</b>	11.4	40%
Sagicor Jamaica	<b>49.9</b>	25.7	94%
Sagicor Life USA	<b>21.2</b>	(84.5)	>100%
Head office, Other and Adjustments	<b>1.1</b>	11.1	(90%)
<b>Net insurance and investment result</b>	<b>88.2</b>	(36.3)	>100%

**Quarterly (three-month period) results**

Total net insurance and investment result was US \$88.2 million for the first quarter of 2023, an increase of US \$124.5 million, compared to a loss of US \$36.3 million reported for the same period in 2022. The following tables analyse the performance for the three-month periods ended March 31, 2023, and March 31, 2022.

## B. Business Growth, continued

### INSURANCE SERVICE RESULT

An analysis of insurance service result for the three-month period ended March 31, 2023 and 2022, is included in the following tables.

<i>Insurance service result</i> (in millions of US \$)	Three months ended March 31		
	2023	2022 Restated	Change
<b>Insurance revenue</b>			
Contracts not measured under the PAA			
Amounts relating to the changes in the LRC:			
Expected incurred claims and other directly attributable expenses after loss component allocation	38.6	40.4	(4%)
Change in the risk adjustment for non-financial risk for the risk expired after loss component allocation	6.8	6.0	13%
CSM recognised in net income for the services provided	23.5	17.9	31%
Insurance acquisition cash flows recovery	4.8	1.0	>100%
Insurance revenue for contracts not measured under the PAA	73.7	65.3	13%
Insurance revenue from contracts measured under the PAA	92.5	83.5	11%
<b>Total insurance revenue</b>	<b>166.2</b>	<b>148.8</b>	<b>12%</b>
<b>Insurance service expenses</b>			
Incurred claims and other directly attributable expenses	(109.1)	(109.8)	1%
Losses on onerous contracts and reversal of those losses	(9.9)	(7.2)	38%
Insurance acquisition cash flows amortisation	(17.7)	(14.7)	21%
<b>Total insurance service expenses</b>	<b>(136.7)</b>	<b>(131.7)</b>	<b>4%</b>
<b>Total net expense from reinsurance contracts held</b>	<b>(27.2)</b>	<b>(5.1)</b>	<b>(&gt;100%)</b>
<b>Total insurance service result</b>	<b>2.3</b>	<b>12.0</b>	<b>(81%)</b>
<b>Total insurance service result by Operating Segment</b>			
Sagicor Life	6.7	8.1	(16%)
Sagicor Jamaica	8.4	6.5	29%
Sagicor Life USA	(12.1)	(4.0)	(>100%)
Head office, Other and Adjustments	(0.7)	1.4	(>100%)
<b>Total insurance service result</b>	<b>2.3</b>	<b>12.0</b>	<b>(81%)</b>

Total insurance revenue for the three-month period totalled US \$166.2 million, compared to US \$148.8 million for the same period in 2022, an increase of US \$17.4 million which was primarily observed in our Jamaica (US \$9.9 million) and USA segment US (\$5.6 million).

Insurance service expenses increased by US \$5.0 million during the March 2023 quarter to close at US \$136.7 million. The increase was fuelled by higher losses on onerous contracts of US \$2.7 million in our Sagicor Life and Sagicor Jamaica segments coupled with an increase in the amortisation of insurance acquisition cash flows as a result of higher growing new business in our Sagicor Life and USA segments. Incurred claims and other directly attributable expenses also increased mainly due to an increase in incurred claims and other expenses (US \$6.5 million) associated with short

term health and property & casualty businesses, the impact of which was negated by lower incurred claims in our USA segment by US \$7.4 million.

## B. Business Growth, continued

Total net expenses from reinsurance held contracts totalled US \$27.2 million for the three-month period ended March 31, 2023, compared to US \$5.1 million for the corresponding period in 2022, an increase of US \$22.1 million and was fuelled primarily by lower claim recoveries (US \$11.6 million) in our USA segment, coupled with higher reinsurance expenses associated contracts not measured under PAA (US \$5.5 million).

The above factors contributed to total insurance service result of US \$2.3 million for the first quarter of 2023, compared to US \$12.0 million reported for the same period in 2022.

## NET INVESTMENT INCOME/(EXPENSES)

Net investment income was US \$219.6 million for the first quarter of 2023, an increase of US \$341.1 million, when compared to the loss of US \$121.5 million reported in the prior year. Interest income earned by the Group on financial assets measured at amortised cost and FVTOCI totalled US \$49.8 million, remaining consistent with that reported for the first quarter of 2022. For the current period, other investment income included net gains on FVTPL investments of US \$170.2 million, observed primarily in our USA segment. In the prior year, the Group reported net losses on FVTPL investments of US \$174.4 million arising from mark-to-market declines associated with rising interest rates, particularly the USA segment.

## C. Movement in CSM

The Contractual Service Margin (CSM) is a component of the carrying amount of the asset or liability for a group of insurance contracts issued representing the unearned profit that the Group will recognise as it provides insurance contract services in the future. Below is an analysis of the movement of the CSM for the three-month periods ended March 31, 2023, and March 31, 2022. The movement includes components which flow directly into the insurance service result reported in the consolidated statement of income. For more details, refer to the Group's March 31, 2023, Interim financial statements.

	Three months ended		
	March 31		
(in millions of US \$)	2023	2022 Restated	Change
<b>CSM, beginning of period – Insurance contracts issued</b>	<b>713.5</b>	595.3	20%
<b>Changes that relate to current service</b>			
CSM recognised in net income/(loss) for the services provided	(23.5)	(17.9)	(32%)
<b>Changes that relate to future service</b>			
Changes in estimates that adjust the CSM	(15.1)	(6.7)	(>100%)
Contracts initially recognised in the period	28.2	41.8	(33%)
	(10.4)	17.2	(>100%)
Finance expense from insurance contracts issued	7.5	5.2	45%
Effect of exchange rate changes	0.7	0.8	(7%)
<b>Total amounts recognised in comprehensive income</b>	<b>(2.2)</b>	23.2	(>100%)
<b>CSM, end of period – Insurance contracts issued</b>	<b>711.3</b>	618.5	15%
<b>CSM, end of period – Reinsurance contracts held</b>	<b>(20.8)</b>	(18.2)	(14%)
<b>CSM, end of period – Net<sup>4</sup></b>	<b>690.5</b>	600.3	15%
<b>CSM, end of period – Net, attributable to shareholders<sup>4</sup></b>	<b>566.6</b>	494.6	14%
<b>CSM balance growth<sup>4</sup></b>	<b>9.4%</b>	14.1%	(4.7 pts)

<sup>4</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

**Quarterly (three-month period) results**

The Group reported a slight contraction in the CSM for insurance contracts issued, which closed at US \$711.3 million at March 31, 2023 (December 31, 2022 – US \$713.5 million). During the March 2023 quarter, the Group recognised US \$23.5 million in income compared to US \$17.9 million recorded in the same period in 2022. The impact of new business on the CSM quarter on quarter, also saw a decrease of US \$13.6 million, with US \$28.2 million being reported in the first quarter of 2023 compared to US \$41.8 million in the same quarter in 2022. Our USA segment was the primary contributor to this decline (US \$14.7 million). During the previous year, our USA segment benefitted from significant new business sales at levels which have not repeated in 2023.

**D. Fees and Other Revenue**

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Fees and other revenue	32.5	36.6	(11%)

**Quarterly (three-month period) results**

The Group generated fees and other revenues of US \$32.5 million for the three-month period ended March 31, 2023, US \$4.1 million below that reported for the same period in 2022. While revenue generated from fee income increased on our banking business as economic activity in our Jamaica segment continued to improve, the absence of hotel revenues following the disposal of our investment in Sagicor Real Estate X-Fund in the third quarter of 2022, resulted in the overall decline in fees and other revenues. In the first quarter of 2022, the Group generated US \$11.1 million in hotel revenues through the Sagicor Real Estate X-Fund.

**E. Other Income**

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Share of income of associates and joint ventures	0.5	2.3	(80%)

**Quarterly (three-month period) results**

Earnings from other sources totalled US \$0.5 million, representing the Group's share of income of associates and joint ventures. During the corresponding period in 2022, the Group's share of income of associates and joint ventures was US \$2.3 million.

**D. Other interest and finance costs**

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Other interest and finance costs	(30.1)	(21.8)	(38%)

The Group incurred other interest and finance costs to the tune of US \$30.1 million for the three-month period ended March 31, 2023, up US \$8.3 million from the US \$21.8 million reported for the three-month period ended March 31, 2022. The increase in the finance costs was observed for other funding instruments mainly in our USA segment and was due to higher short-term borrowing rates.

**E. Other Operating Expenses**

<b><i>Other Operating Expenses</i></b> <i>(in millions of US \$)</i>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
Administrative expenses	61.8	57.0	(8%)
Commissions and related compensation	0.9	0.8	(13%)
Asset taxes	6.5	6.3	(3%)
Depreciation and amortisation	4.8	7.5	36%
<b>Total other operating expenses</b>	<b>74.0</b>	<b>71.6</b>	<b>(3%)</b>

**Quarterly (three-month period) results**

The Group reported other operating expenses for the three-month period ended March 31, 2023, totalling US \$74.0 million, compared to US \$71.6 million for the same period in 2022, an increase of US \$2.4 million. Administrative expenses for the March 2023 quarter increased by US \$4.8 million, quarter on quarter, contributing to the overall increase in other operating expenses. Administrative expenses include higher operational expenses associated with our subsidiary company Sagicor Bank (Barbados) Limited which opened its Head Office during the third quarter of 2022 and hence would not have incurred such levels of expenses during the prior year.

**F. Income taxes**

<b><i>Income taxes</i></b> <i>(in millions of US \$)</i>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
Income Taxes	7.8	(8.5)	(>100%)

**Quarterly (three-month period) results**

Income taxes was US \$7.8 million for the three-month period ended March 31, 2023, compared to US \$(8.5) million for the same period in 2022, an increase of US \$16.3 million and was due to improved performance over the prior year, particularly in our USA segment.

### G. Total Comprehensive Income

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
<b>Net Income</b>	<b>9.2</b>	(82.3)	>100%
<b>Other comprehensive income/(loss)</b> <b>Items net of tax that may be reclassified subsequently to income:</b>			
Financial assets measured at FVTOCI:			
Gain/(loss) on revaluation	<b>6.9</b>	(27.0)	>100%
Loss/(gain) transferred to income	<b>1.1</b>	(0.9)	>100%
Retranslation of foreign currency operations	<b>1.9</b>	1.7	12%
<b>Other comprehensive income/(loss)</b>	<b>9.9</b>	(26.2)	>100%
<b>Total Comprehensive Income/(loss)</b>	<b>19.1</b>	(108.5)	>100%

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
<b>Total comprehensive income attributable to:</b>			
Common shareholders	<b>6.6</b>	(96.7)	>100%
Non-controlling interests	<b>12.5</b>	(11.8)	>100%
	<b>19.1</b>	(108.5)	>100%

Items recorded within other comprehensive income arise generally from fair value changes of financial assets measured at FVTOCI and from the retranslation of foreign currency operations.

#### **Quarterly (three-month period) results**

During the three-month period ended March 31, 2023, the Group reported net mark-to-market gains on financial assets measured at FVTOCI totalling US \$6.9 million compared to losses of US \$27.0 million for the same quarter in the prior year. Other comprehensive income for the period also included retranslation gains of US \$1.9 million. During the first quarter of 2022, the Group recorded gains of US \$1.7 million associated with the translation of foreign currency operations.

## 6. RESULTS BY SEGMENT

Sagikor operates its business primarily through three reporting operating segments. These segments are: Sagikor Life, Sagikor Jamaica and Sagikor Life USA. A summary analysis of revenue and net income by operating segment is presented on a three-month period basis for 2023 and 2022 as follows:

### First Quarter (three-month period) – March 31

<i>(in millions of US \$)</i>	Sagikor Life		Sagikor Jamaica		Sagikor Life USA		Head office & other		Adjustments		Total	
	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022
Insurance service result	6.6	8.1	8.4	6.5	(12.1)	(4.0)	(1.1)	1.5	0.4	(0.1)	2.3	12.0
Gain / (loss) on derecognition of amortised cost investments	-	-	-	1.0	-	-	-	-	-	-	-	1.0
Gain/(loss) on derecognition of assets carried at FVTOCI	-	-	(0.3)	0.5	(0.3)	0.6	-	-	-	-	(0.6)	1.1
Interest income earned from financial assets measured at amortised cost and FVTOCI	3.9	3.9	33.0	40.5	10.8	2.8	2.1	2.1	-	-	49.8	49.3
Credit impairment gain/(loss)	0.3	1.0	(0.9)	(1.2)	(0.1)	-	(0.1)	-	-	-	(0.8)	(0.2)
Other investment income/(loss)	23.0	7.8	23.7	(41.9)	119.5	(152.2)	5.0	13.6	-	-	171.2	(172.7)
Inter-segment investment income	5.2	6.0	-	-	-	-	2.5	2.5	(7.7)	(8.5)	-	-
Net investment income/(expenses)	32.4	18.7	55.5	(1.1)	129.9	(148.8)	9.5	18.2	(7.7)	(8.5)	219.6	(121.5)
Net insurance finance (expenses)/income	(23.0)	(15.4)	(14.0)	20.3	(96.6)	68.3	-	-	(0.1)	-	(133.7)	73.2
<b>Net insurance and investment result</b>	<b>16.0</b>	<b>11.4</b>	<b>49.9</b>	<b>25.7</b>	<b>21.2</b>	<b>(84.5)</b>	<b>8.4</b>	<b>19.7</b>	<b>(7.4)</b>	<b>(8.6)</b>	<b>88.2</b>	<b>(36.3)</b>
Inter-segment other income and expenses	(0.1)	(0.2)	-	(0.3)	(3.0)	(2.4)	(5.1)	(5.9)	8.2	8.8	-	-
Fees and other income	2.7	1.2	29.4	34.3	-	-	0.8	1.1	(0.4)	-	32.5	36.6
Share of income of associates and joint ventures	1.0	0.9	(0.5)	1.4	-	-	-	-	-	-	0.5	2.3
Other operating expenses	(8.7)	(8.0)	(46.7)	(47.3)	(7.4)	(7.4)	(10.8)	(8.8)	(0.5)	(0.1)	(74.1)	(71.6)
Other interest and finance costs	(3.6)	(2.8)	(11.7)	(8.3)	(5.2)	(1.0)	(9.6)	(9.7)	-	-	(30.1)	(21.8)
<b>Segment income / (loss) before taxes</b>	<b>7.3</b>	<b>2.5</b>	<b>20.4</b>	<b>5.5</b>	<b>5.6</b>	<b>(95.3)</b>	<b>(16.3)</b>	<b>(3.6)</b>	<b>(0.1)</b>	<b>0.1</b>	<b>17.0</b>	<b>(90.8)</b>
Income taxes	(1.3)	(2.0)	(5.3)	(9.1)	(1.2)	20.0	-	(0.4)	-	-	(7.8)	8.5
Segment net income / (loss)	6.0	0.5	15.1	(3.6)	4.4	(75.3)	(16.3)	(4.0)	(0.1)	0.1	9.2	(82.3)
<b>Net income/(loss) attributable to shareholders</b>	<b>6.0</b>	<b>0.5</b>	<b>7.3</b>	<b>(2.4)</b>	<b>4.4</b>	<b>(75.3)</b>	<b>(16.3)</b>	<b>(3.9)</b>	<b>-</b>	<b>0.1</b>	<b>1.4</b>	<b>(81.0)</b>

The performance of these reporting segments for the three-month period ended March 31, 2023 compared to the same periods in 2022, is discussed in the following sections.

## A. Sagicor Life

The Sagicor Life segment conducts life, health insurance, property & casualty insurance, pensions, annuities, and asset management services in Barbados, Eastern Caribbean, Dutch Caribbean, Bahamas, Belize, Panamá and Trinidad & Tobago. Sagicor Life has a diversified customer base providing financial solutions to both individuals and corporations, mainly through a captive distribution network and local brokers. Sagicor Life's strong corporate image, people, financial strength, and diverse insurance solutions have contributed to Sagicor Life's leading position in the insurance market in the Caribbean.

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Insurance service result	6.6	8.1	(19%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	3.9	3.9	-
Credit impairment gain	0.3	1.0	(70%)
Other investment income/(loss)	23.0	7.8	>100%
Inter-segment investment income	5.2	6.0	(13%)
Net investment income/(expenses)	32.4	18.7	73%
Net insurance finance income/(expenses)	(23.0)	(15.4)	(49%)
<b>Net insurance and investment result</b>	<b>16.0</b>	<b>11.4</b>	<b>40%</b>
Inter-segment other income and expenses	(0.1)	(0.2)	50%
Fees and other income	2.7	1.2	>100%
Share of income of associates and joint ventures	1.0	0.9	11%
Other operating expenses	(8.7)	(8.0)	(9%)
Other interest and finance costs	(3.6)	(2.8)	(29%)
<b>Segment income / (loss) before taxes</b>	<b>7.3</b>	<b>2.5</b>	<b>&gt;100%</b>
Income taxes	(1.3)	(2.0)	35%
<b>Segment net income / (loss)</b>	<b>6.0</b>	<b>0.5</b>	<b>&gt;100%</b>
<b>Net income/(loss) attributable to shareholders</b>	<b>6.0</b>	<b>0.5</b>	<b>&gt;100%</b>
Return on Investments (annualised) <sup>5</sup>	13.8%	6.6%	7.2 pts
Return on Equity (annualised) <sup>5</sup>	4.6%	0.4%	4.2 pts
Return on Shareholder's Equity (annualised) <sup>5</sup>	4.6%	0.4%	4.2 Pts

### Quarterly (three-month period) results

The Sagicor Life segment generated net income attributable to shareholders of US \$6.0 million for the three-month period ended March 31, 2023, which was US \$5.5 million above that reported for the corresponding period in 2022.

#### Insurance Service Result

The segment reported total insurance service result for the three-month period of US \$6.6 million, compared to US \$8.1 million of the same period, a decline of US \$1.5 million or 19%. An analysis of the insurance service result is shown in the table below.

<sup>5</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

<b>Insurance service result</b> <i>(in millions of US \$)</i>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
<b>Insurance revenue</b>			
Insurance revenue for contracts not measured under the PAA	<b>25.3</b>	24.0	5%
Insurance revenue from contracts measured under the PAA	<b>28.0</b>	27.6	2%
<b>Total insurance revenue</b>	<b>53.3</b>	51.6	<b>3%</b>
<b>Total insurance service expenses</b>	<b>(46.2)</b>	(43.5)	6%
<b>Total net income/(expenses) from reinsurance contracts held</b>	-	0.1	(100%)
Inter-segment insurance service result	<b>(0.5)</b>	-	-
<b>Total insurance service result</b>	<b>6.6</b>	8.1	<b>(19%)</b>

Total insurance revenue grew by 3% to close at US \$53.3 million for the first quarter of 2023, compared to US \$51.6 million for the same period in the prior year, an increase of US \$ 1.7 million. Insurance revenue for contracts not measured under the PA (the segment's long-term and annuity businesses) and Insurance revenue from contracts measured under the PAA, (the segment's short-term health business) increased by US \$1.3 million and US \$0.4 million, respectively.

Total insurance service expenses were US \$46.2 million compared to US \$43.5 million for the same period in the prior year, an increase of US \$2.7 million. An increase of \$1.3 million was driven by contracts measured under PAA, a result of higher claims in our health business, and an increase of \$1.2 million related to contracts not measured under PAA which was due mainly to higher losses on onerous contracts, both on new business and the in-force block of business.

#### **Net Investment Income/(Expenses)**

Net investment income for the Sagicor Life segment closed the period at US \$32.4 million compared US \$18.7 million for the same period in the prior year, an increase of US \$13.7 million (73%). This increase was fuelled by positive mark-to-market movements on financial assets categorised as FVTPL. Overall, net gains reported for FVTPL investments totalled US \$22.6 million for the March 2023 quarter (March 2022 quarter – US \$7.5 million).

#### **Net Insurance Finance Income/(Expenses)**

Net insurance finance expenses were US \$23.0 million compared to US \$15.4 million for the same period in the prior year, an increase of US \$7.6 million, and was due to higher interest accreted (US \$3.7 million) coupled with the impact of higher interest rates and other financial assumptions.

Fees and other income closed the period at US \$3.7 million compared to US \$2.1 million in the prior period an increase of US \$1.6 million, due mainly to higher foreign exchange gains and other miscellaneous income.

Other operating expenses closed marginally above that reported for the first quarter of 2022 and totalled US \$8.7 million for the three-month period ended March 31, 2023.

Statement of Financial Position	As of		
	March 31, 2023	December 31, 2022 Restated	Change
<i>(in millions of US \$)</i>			
Financial investments	1,579.1	1,549.0	2%
Reinsurance contract assets	9.3	9.3	-
Insurance contract assets	3.7	3.6	3%
Other external assets	342.6	355.8	(4%)
Inter-segment assets	466.8	453.4	3%
Total assets	2,401.5	2,371.1	1%
Insurance contract liabilities	1,385.0	1,365.7	1%
Reinsurance contract liabilities	28.4	31.0	(8%)
Investment contract liabilities	275.4	272.3	1%
Other external liabilities	86.3	82.0	5%
Inter-segment liabilities	114.7	98.7	16%
Total liabilities	1,889.8	1,849.7	2%
Net assets	511.7	521.4	(2%)

Financial investments totaled US \$1,579.1 million (December 31, 2022 - US \$1,549.0 million) and comprised 66% (December 31, 2022 - 65%) of the segment's total assets, and insurance contract liabilities totaled US \$1,385.0 million (December 31, 2022 - US \$1,365.7 million) and comprised 73% (December 31, 2022 - 74%) of the segment's total liabilities at the end of March 2023. Insurance contract liabilities includes contractual service margin for insurance contracts issued of US \$241.2 million as at March 31, 2023. The contractual service margin represents expected future profits on existing insurance contracts held by the segment.

An analysis of the movement of the CSM is shown below.

Contractual Service Margin	Three months period ended March 31		
	2023	2022 Restated	Change
<i>(in millions of US \$)</i>			
<b>CSM, beginning of period – Insurance contracts issued</b>	230.8	202.8	14%
<b>Changes that relate to current service</b>			
CSM recognised in profit or loss for the services provided	(6.1)	(5.2)	17%
<b>Changes that relate to future service</b>			
Changes in estimates that adjust the CSM	2.1	(4.7)	>100%
Contracts initially recognised in the year	12.0	11.1	8%
Finance expense from insurance contracts issued	2.5	1.7	47%
Effect of exchange rate changes	(0.1)	0.1	(>100%)
<b>Total amounts recognised in comprehensive income</b>	10.4	3.0	250%
<b>CSM, end of period – Insurance contracts issued</b>	241.2	205.8	17%
<b>CSM, end of period – Reinsurance contracts held</b>	0.6	(7.9)	>100%
<b>CSM, end of period – Net</b>	241.8	197.9	22%
<b>CSM, end of period – Net, attributable to shareholders</b>	241.8	197.9	22%

Overall, the segment reported a 5% growth in the CSM for insurance contracts moving from US \$230.8 million at December 31, 2022 to US \$241.2 million as at March 31, 2023. During the March 2023 quarter US \$6.1 million was recognised in income compared to US \$5.2 million recorded in the same period in 2022. The impact of new business on the CSM quarter on quarter, also saw a marginal increase, with US \$12.0 million being reported in the first quarter of 2023 compared to US \$11.1 million in the same quarter in 2022.

Overall, the net assets of the segment decreased by 2% or US \$9.7 million due to the decrease in assets held at FVTOCI offset by the retention of segment earnings during the quarter.

**New initiatives and developments**

The first quarter of 2023 saw positive growth in new business sales of 13% as all territories benefited from an improving economic environment post pandemic. The digitalization of Sagicor Life continues and during Q1 two additional territories were added to our eLife Direct to Consumer (D2C) platform. In addition to the geographic expansion of these digital services, new product lines were also added to the D2C platform. This initiative has gathered significant attention in the markets as we continue to lead in providing innovative solutions to the communities in which we operate. With respect to its existing customer base, several projects are nearing completion and are expected to be rolled out this year to further enhance the ease of doing business with us. On the regulatory front, SLI's branch operations in Trinidad and Tobago were subsidiarised effective 31<sup>st</sup> January 2023 as required by local legislation.

## B. Sagicor Jamaica

The Sagicor Jamaica segment offers life, health, annuity, property and casualty insurance, pension administration services, retail and commercial banking, investment banking, hospitality, real estate investment services and cambio and remittance services in the markets of Jamaica, Cayman Islands, and Costa Rica. Sagicor Jamaica's strong brand, together with its wide range of products and highly skilled work force, has allowed it to maintain a leading position in market segments in which it operates. Its retail and commercial banking services are offered through a network of fifteen (15) branches.

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Insurance service result	8.4	6.5	29%
Gain on derecognition of amortised cost investments	-	1.0	(>100%)
(Loss)/gain on derecognition of assets carried at FVTOCI	(0.3)	0.5	(>100%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	33.0	40.5	(19%)
Credit impairment loss	(0.9)	(1.2)	25%
Other investment income/(loss)	23.7	(41.9)	>100%
Net investment income/(expenses)	55.5	(1.1)	>100%
Net insurance finance income/(expenses)	(14.0)	20.3	(>100%)
<b>Net insurance and investment result</b>	<b>49.9</b>	<b>25.7</b>	<b>94%</b>
Inter-segment other income and expenses	-	(0.3)	100%
Fees and other income	29.4	34.3	(14%)
Share of income of associates and joint ventures	(0.5)	1.4	(>100%)
Other operating expenses	(46.7)	(47.3)	1%
Other interest and finance costs	(11.7)	(8.3)	(41%)
<b>Segment income / (loss) before taxes</b>	<b>20.4</b>	<b>5.5</b>	<b>&gt;100%</b>
Income taxes	(5.3)	(9.1)	42%
<b>Segment net income / (loss)</b>	<b>15.1</b>	<b>(3.6)</b>	<b>&gt;100%</b>
<b>Net income/(loss) attributable to shareholders</b>	<b>7.3</b>	<b>(2.4)</b>	<b>&gt;100%</b>
Return on Investments (annualised) <sup>6</sup>	7.7%	(0.2%)	7.9 pts
Return on Equity (annualised) <sup>6</sup>	2.5%	(0.5%)	3.0 pts
Return on Shareholder's Equity (annualised) <sup>6</sup>	2.3%	(0.8%)	3.1 pts

### Quarterly (three-month period) results

The Sagicor Jamaica segment reported net income of US \$15.1 million for the three-month period ended March 31, 2023, compared to a loss of US \$3.6 million, for the corresponding period in the prior year, an improvement of US \$18.7 million.

Net income attributable to shareholders was US \$7.3 million, for the three-month period ended March 31, 2023, compared to a loss of US \$2.4 million, for the first quarter of 2022. Net income and net income attributable to shareholders were both impacted by positive mark-to-market movements reported on FVTPL investments during the period.

<sup>6</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

### Insurance Service Result

The Insurance service result for the period ended March 31, 2023, was US \$8.4 million, compared to US \$6.5 million for the corresponding period in 2022. An analysis of the insurance service result is shown in the table below.

<i>Insurance service result</i> (in millions of US \$)	Three months ended March 31		
	2023	2022 Restated	Change
<b>Insurance revenue</b>			
Insurance revenue for contracts not measured under the PAA	27.3	25.6	7%
Insurance revenue from contracts measured under the PAA	44.7	36.5	22%
<b>Total insurance revenue</b>	<b>72.0</b>	62.1	16%
<b>Total insurance service expenses</b>	<b>(57.7)</b>	(51.2)	(13%)
<b>Total net income / (expenses) from reinsurance contracts held</b>	<b>(5.9)</b>	(4.4)	(34%)
<b>Total insurance service result</b>	<b>8.4</b>	6.5	29%

Insurance revenue from contracts not measured under the PAA (primarily from the segment's long-term life and annuity businesses), for the period ended March 31, 2023 was US \$27.3 million compared to US \$25.6 million, an increase of US \$1.7 million. Insurance revenue from contracts measured under the PAA primarily relating to the segment's short-term health and Property & Casualty business closed the period at US \$44.7 million compared to US \$36.5 million, an increase of US \$8.2 million or 22% largely as a result of increased premium rates.

Total insurance expenses totalled US \$57.7 million for the first quarter of 2023 (March quarter 2022 – US \$51.2 million), an increase of US \$6.5 million or 13%, mainly due to an increase in incurred claims and other expenses (US \$4.3 million) associated with short term health and property & casualty business.

Net expense from insurance contracts held was US \$5.9 million for the three-month period ended March 31, 2023, compared to US \$4.4 million reported for the same period in the period year, an increase of US \$1.5 million.

### Net Investment Income/(Expenses)

Interest income earned from financial assets measured at amortised cost and FVTOCI during the first quarter of 2023 was US \$33.0 million, a decrease of US \$7.5 million (19%), when compared to that reported for the three-month period ended March 31, 2022 (US \$40.5 million).

Other investment income totalled US \$23.7 million for the first quarter of 2023, compared to a loss of US \$41.9 million reported for the same period in 2022. During the first quarter of 2022 the segment was impacted by net losses on FVTPL investments of US \$43.2 million as the segment was impacted by mark-to-market declines on financial assets due mainly to increasing interest rates, while during the current period, the segment benefitted from gains of US \$23.7 million.

### Net Insurance Finance Income/(Expenses)

Net insurance finance expense was US \$14.0 million for the period ended March 31, 2023, compared to financial income of US \$20.3 million for the same period in 2022. In 2022, the segment benefitted from US \$21.6 million, as a result of the impact of increasing interest rates compared to a loss of US \$8.5 million in the current period.

Fees and other income totalled US \$29.4 million for the three-month period ended March 31, 2023 compared to income of US \$34.3 million reported in the corresponding period of the prior year. While revenue generated from fee income increased on our banking business as economic activity in our Jamaica segment improved over the previous period, the absence of hotel revenues following the disposal of our investment in Sagicor Real Estate X-Fund in the third quarter of 2022, resulted in the overall decline in fees and other income. In the first quarter of 2022, the Group generated US \$11.1 million in hotel revenues, through the Sagicor Real Estate X-Fund.

Earnings from other sources was a loss of US \$0.5 million, representing the Group's share of losses from associates and joint ventures. During the corresponding period in 2022, the Group's earnings from other sources was income of US \$1.4 million, also representing the Group's share of income of associates and joint ventures  
Other operating expenses for the Jamaica segment totalled US \$46.7 million, slightly below the US \$47.3 million

reported for the first quarter of 2022.

Other interest and finance costs for the March 2023 quarter was US \$11.7 million, compared to US \$8.3 million for the corresponding period in 2022, an increase of US \$3.4 million due to interest rates increases.

Income taxes decreased by US \$3.8 million to close at US \$5.3 million for the March 2023 quarter.

Statement of Financial Position	As of		
	March 31, 2023	December 31, 2022 Restated	Change
<i>(in millions of US \$)</i>			
Financial investments	2,909.5	2,855.1	2%
Reinsurance contract assets	7.9	10.9	(28%)
Other external assets	549.6	549.6	-
Inter-segment assets	56.6	26.1	>100%
Total assets	3,523.6	3,441.7	2%
Insurance contract liabilities	921.5	900.3	2%
Investment contract liabilities	134.0	133.5	-
Other external liabilities	1,846.5	1,801.7	2%
Inter-segment liabilities	11.8	2.3	>100%
Total liabilities	2,913.8	2,837.8	3%
Net assets	609.8	603.9	1%

Financial investments totaled US \$2,909.5 million (December 31, 2022 - US \$2,855.1 million) and comprised 83% (December 31, 2022 - 83%) of the segment's total assets, and insurance contract liabilities totaled US \$921.5 million (December 31, 2022 - US \$900.3 million) and comprised 32% (December 31, 2022 - 32%) of the segment's total liabilities at the end of March 2023. Insurance contract liabilities includes contractual service margin for insurance contracts issued of US \$246.5 million as at March 31, 2023. The contractual service margin represents expected future profits on existing insurance contracts held by the segment. An analysis of the movement of the CSM is shown below.

Contractual Service Margin	Three months period ended March 31		
	2023	2022 Restated	Change
<i>(in millions of US \$)</i>			
<b>CSM, beginning of period – Insurance contracts issued</b>	245.5	198.3	24%
<b>Changes that relate to current service</b>			
CSM recognised in profit or loss for the services provided	(8.1)	(6.6)	(23%)
<b>Changes that relate to future service</b>			
Changes in estimates that adjust the CSM	(2.3)	6.5	(>100%)
Contracts initially recognised in the year	8.0	7.8	3%
Finance expense from insurance contracts issued	2.6	1.8	44%
Effect of exchange rate changes	0.8	0.7	14%
<b>Total amounts recognised in comprehensive income</b>	1.0	10.2	(90%)
<b>CSM, end of period – Insurance contracts issued</b>	246.5	208.5	18%
<b>CSM, end of period – Reinsurance contracts held</b>	(3.3)	(0.9)	(>100%)
<b>CSM, end of period – Net</b>	243.2	207.6	17%
<b>CSM, end of period – Net, attributable to shareholders</b>	119.4	102.0	17%

Overall, the segment reported marginal growth in the CSM for insurance contracts issued this quarter moving from US \$245.5 million at December 31, 2022 to US \$246.5 million as at March 31, 2023. During the March 2023 quarter US \$8.1 million was recognised in income compared to US \$6.6 million recorded in the same period in 2022. The impact of new business on the CSM for insurance contracts, quarter on quarter, also saw a marginal increase, with US \$8.0 million being reported in the first quarter of 2023 compared to US \$7.8 million in the same quarter in 2022.

Overall net assets increased by 1% (US \$5.9 million) moving from US \$603.9 million as at December 31, 2022 (restated) to US \$609.8 million at the end of March 2023. The combined impact of the positive operating results and mark-to-market gains on financial assets, was reduced by dividends declared to shareholders during the period.

**New initiatives and developments**

The Sagicor Jamaica segment continues to develop its payments business following the acquisition of Alliance Financial Services Limited (AFS) in April 2022. The Jamaica segment also continues to expand its regional footprint through its subsidiary Sagicor Investments Cayman offering investment banking services in the Cayman Islands.

### C. Sagicor Life USA

Sagicor USA, Inc. and its operating entity, Sagicor Life Insurance Company, (collectively, Sagicor USA) operate in 45 states and the District of Columbia. Sagicor USA is focused on providing life and annuity products to middle market America through independent producers.

Sagicor USA's current product offerings can be broadly placed in three categories:

- **Annuities** - Annuity offerings are single premium products, which include traditional deferred, multi-year guaranteed (MYGA) and immediate annuities. Sagicor Life Insurance Company's annuities allow customers to accumulate assets at fixed interest rates, with no negative market risk.
- **Periodic premium** - This includes products such as non-participating whole life and indexed universal life. Premiums can be paid on a monthly, quarterly, semi-annual, or annual basis, and products are differentiated based on protection and/or accumulation potential.
- **Single premium life** - This includes an indexed universal life product developed for a retiree demographic to transfer wealth and leave a legacy to the next generation, while having access to funds to assist with a chronic illness, if needed.

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Insurance service result	(12.1)	(4.0)	(>100%)
(Loss)/gain on derecognition of assets carried at FVTOCI	(0.3)	0.6	(>100%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	10.8	2.8	>100%
Credit impairment loss	(0.1)	-	-
Other investment income/(loss)	119.5	(152.2)	>100%
Net investment income/(expenses)	129.9	(148.8)	>100%
Net insurance finance income/(expenses)	(96.6)	68.3	(>100%)
<b>Net insurance and investment result</b>	<b>21.2</b>	<b>(84.5)</b>	<b>&gt;100%</b>
Inter-segment other income and expenses	(3.0)	(2.4)	(25%)
Other operating expenses	(7.4)	(7.4)	-
Other interest and finance costs	(5.2)	(1.0)	(>100%)
<b>Segment income / (loss) before taxes</b>	<b>5.6</b>	<b>(95.3)</b>	<b>&gt;100%</b>
Income taxes	(1.2)	20.0	(>100%)
<b>Segment net income / (loss)</b>	<b>4.4</b>	<b>(75.3)</b>	<b>&gt;100%</b>
<b>Net income/(loss) attributable to shareholders</b>	<b>4.4</b>	<b>(75.3)</b>	<b>&gt;100%</b>
Return on Investments (annualised) <sup>7</sup>	12.3%	(16.5%)	28.8 pts
Return on Equity (annualised) <sup>7</sup>	8.7%	(45.7%)	54.4 pts
Return on Shareholder's Equity (annualised) <sup>7</sup>	8.7%	(45.7%)	54.4 pts

#### Quarterly (three-month period) results

The Sagicor Life USA segment reported net income of US \$4.4 million for the three-month period ended March 31, 2023, compared to a loss of US \$75.3 million, for the corresponding period in the prior year, an improvement of US \$79.7 million. Net income for the first quarter of 2023 was primarily driven by positive mark-to-market movements in FVTPL financial assets which were partially offset by insurance experience losses as well as other interest and finance costs. Other operating expenses were within the expected run rate range and on a similar level compared to previous year.

<sup>7</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

### Insurance Service Result

Insurance service result for the period ended March 31, 2023, was a loss of US \$12.1 million, compared to a loss of US \$4.0 million for the corresponding period in 2022. An analysis of the insurance service result is shown in the table below.

<b>Insurance service result</b> <i>(in millions of US \$)</i>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
<b>Insurance revenue</b>			
Insurance revenue for contracts not measured under the PAA	<b>21.2</b>	15.7	35%
<b>Total insurance revenue</b>	<b>21.2</b>	15.7	35%
<b>Total insurance service expenses</b>	<b>(18.8)</b>	(24.8)	24%
<b>Total net income / (expenses) from reinsurance contracts held</b>	<b>(14.4)</b>	5.0	(>100%)
Inter-segment insurance service result	<b>(0.1)</b>	0.1	(>100%)
<b>Total insurance service result</b>	<b>(12.1)</b>	(4.0)	(>100%)

Insurance revenue from contracts not measured under the PAA (which relates to the segment's life and annuity business), for the period ended March 31, 2023, increased by 35% (US \$5.5 million) over that reported for the corresponding period, to close at US \$21.2 million (March 2022 – US \$15.7 million), as a result of an increased insurance book of business.

Total insurance expenses totalled US \$18.8 million for the first quarter of 2023 (March quarter 2022 – US \$24.8 million), a decrease of US \$6.0 million (24%), mainly due to lower incurred claims and other expenses (US \$7.4 million) associated with lower life and annuity benefits, and lower allocated expenses, net of an increase in the amortisation of insurance acquisition cashflows, of US \$2.1 million.

Net expenses from reinsurance contracts held was US \$14.4 million for the first quarter of 2023 compared to income of US \$5.0 million for the first quarter of 2022, an increase of US \$19.4 million. Reinsurance expense associated with contracts not measured under the PAA increased by US \$5.1 million, quarter on quarter, fuelled by a reduction in the expected claims and other direct expense recoveries. While other expenses from reinsurance contracts held increased by US \$14.4 million, mainly due to lower claims recovered US \$ 11.6 million.

### Net Investment Income/(Expenses)

Net investment income for the three-month period ended March 31, 2023 totalled US \$129.9 million, compared to a loss of US \$148.8 million, for the three-month period ended March 31, 2022. Interest income earned during the first quarter of 2023 totalled US \$10.8 million, an increase of US \$8.0 million, when compared to that reported for the three-month period ended March 31, 2022 (US \$2.8 million), due to higher interest rates coupled with the business growth and related increase of financial assets. Other investment income totalled US \$119.5 million for the first quarter of 2023, compared to a loss of US \$152.2 million reported for the same period in 2022. During the first quarter of 2022 the segment was impacted by net losses on FVTPL investments of US \$152.2 million due to mark-to-market declines on financial assets mainly caused by increasing interest rates. During the current period, the segment benefitted from gains of US \$119.2 million due to an increase in the fair value of FVTPL debt and equity securities.

### Net Insurance Finance Expenses

The impact of the increase in net investment income generated during the first quarter of 2023, was reduced by higher net insurance finance expenses which closed the period at US \$96.6 million compared to net insurance finance gains of US \$68.3 million in the quarter ending March 31, 2022. The increase in insurance finance expenses were fuelled mainly by an increase in the negative effect of changes in interest rates and other financial assumptions (US \$170.3 million).

Overall, net insurance and investment result improved, quarter on quarter to close with a positive result of US \$21.2 million for the three-month period ended March 31, 2023, compared to a loss of US \$84.5 million, reported for the corresponding period in the prior year.

Operating expenses for the first quarter of 2023 was US \$7.4 million, which was on par with that reporting for the first quarter of 2022.

Other interest and finance cost totalled US \$5.2 million for the three-month period ended March 31, 2023, compared to US \$1.0 million for the first quarter of 2022, an increase of US \$4.2 million (>100%) and relates to increased interest charges on other funding instruments due to higher short-term borrowing rates impacting those funding instruments.

Income taxes increased by US \$21.2 million, quarter on quarter, closing at US \$1.2 million for the three-month period ended March 31, 2023, and was due to the improvement in the segment's performance when compared to the corresponding quarter in the prior year.

Statement of Financial Position	As of		
	March 31, 2023	December 31, 2022 Restated	Change
<i>(in millions of US \$)</i>			
Financial investments	4,254.2	4,200.9	1%
Reinsurance contract assets	446.1	481.9	(7%)
Other external assets	163.0	128.4	27%
Inter-segment assets	28.5	33.6	(15%)
Total assets	4,891.8	4,844.8	1%
Insurance contract liabilities	3,980.1	3,930.4	1%
Investment contract liabilities	65.2	66.5	(2%)
Other external liabilities	461.3	469.4	(2%)
Inter-segment liabilities	179.0	177.5	1%
Total liabilities	4,685.6	4,643.8	1%
Net assets	206.2	201.0	3%

Overall, the increase in net assets from December 31, 2022 to March 31, 2023 of US \$5.2 million (3%) was primarily the result of profitability for the period.

Consistent with prior reporting periods, Sagicor Life USA's financial position is dominated by the liabilities it recognizes on its in force life and annuity policy obligations; 85% of total liabilities as of March 31, 2023 (December 31, 2022 – 85%) and the financial investments that support those liabilities (87% of total assets as of March 31, 2023 and 87% of total assets as of December 31, 2022).

Insurance contract liabilities and the supporting financial investments grew by 1%, each for the March 2023 quarter. Insurance contract liabilities includes contractual service margin of US \$223.5 million as at March 31, 2023. The contractual service margin represents expected future profits on existing insurance contracts held by the segment. An analysis of the movement of the CSM is shown below.

Contractual Service Margin	Three months period ended March 31		
	2023	2022 Restated	Change
<i>(in millions of US \$)</i>			
<b>CSM, beginning of period – Insurance contracts issued</b>	<b>237.2</b>	194.2	22%
<b>Changes that relate to current service</b>			
CSM recognised in profit or loss for the services provided	(9.4)	(6.0)	57%
<b>Changes that relate to future service</b>			
Changes in estimates that adjust the CSM	(14.9)	(8.6)	(73%)
Contracts initially recognised in the year	8.2	22.9	(64%)
Finance expense from insurance contracts issued	2.4	1.6	50%
<b>Total amounts recognised in comprehensive income</b>	<b>(13.7)</b>	9.9	(>100%)
<b>CSM, end of period – Insurance contracts issued</b>	<b>223.5</b>	204.1	10%
<b>CSM, end of period – Reinsurance contracts held</b>	<b>(18.1)</b>	(9.4)	(93%)
<b>CSM, end of period – Net</b>	<b>205.4</b>	194.7	5%
<b>CSM, end of period – Net, attributable to shareholders</b>	<b>205.4</b>	194.7	5%

Overall, the segment reported a decline in the CSM for insurance contracts issued, which moved from US \$237.2 million at December 31, 2022 to US \$223.5 million as at March 31, 2023. During the March 2023 quarter US \$9.4 million was recognised in income compared to US \$6.0 million recorded in the same period in 2022. The impact of new business on the CSM quarter on quarter declined, with US \$8.2 million being reported in the first quarter of 2023 compared to US \$22.9 million in the same quarter in 2022, due to lower sales in current quarter compared to the first quarter of 2022. In addition, the segment was adversely impacted by changes in the estimates that adjust the CSM, to the tune of US \$14.9 million, compared to \$8.6 million for the same period in 2022, primarily due to increased insurance policy surrenders related to fixed index annuity products.

#### **New initiatives and developments**

Sagicor USA continues to focus on providing accumulation and living benefit-focused products throughout a consumer's life cycle, while utilizing technology to create an ease of doing business for new and existing distribution partners. These include an emphasis on annuity and wealth transfer products that offer consumers a measure of certainty in an unsettling economic environment. Sagicor USA's growth strategy is focused on achieving scale where we excel - transparent, accumulation-focused products with concierge service. The 2023 implementation of two industry leading eApplication platforms, one specific to life insurance sales with independent agents, and one specific to annuity sales with broker-dealers, will further expand the reach of our existing products to new distribution partners with electronic, scalable, and efficient business.

Sagicor USA will continue to optimize its investment portfolio, including expanding the breadth of asset classes utilized to increase risk-adjusted returns. Sagicor continually evaluates the market to determine if new product releases will drive consumer value, complement the Sagicor portfolio, and expand brand recognition, all while achieving specified financial targets.

## 7. FINANCIAL POSITION

### A. Capital Adequacy

	March 31, 2023	December 31, 2022
Sagicor Consolidated MCCSR <sup>8</sup> (December 2022 – restated)	308%	276%
Sagicor Investments capital base to risk weighted assets <sup>8</sup>	15%	15%
Sagicor Bank capital base to risk weighted assets <sup>8</sup>	13%	13%

#### **Sagicor Consolidated Capital Adequacy**

Capital adequacy is managed at both the operating company level and at the Group level. It is calculated by the company's Appointed Actuary (AA) and reviewed by executive management, the audit committee and the board of directors of the company. In addition, the Group seeks to maintain internal capital adequacy at levels higher than the regulatory or internationally recognised requirements.

To assist in evaluating the current business and strategy opportunities, a risk-based capital approach is a core measure of financial performance. Some jurisdictions within our Group prescribe differing risk-based assessment measures for statutory purposes, and a number of jurisdictions in the Caribbean region have no internationally recognized capital adequacy requirements. Sagicor voluntarily adopted the Canadian Minimum Continuing Capital and Surplus Requirement ("MCCSR") standard as its risk-based assessment measure to provide a consolidated view of capital adequacy. The MCCSR was a standard used by Canadian regulators from 1992 until 2018, when it was superseded by the Life Insurance Capital Adequacy Test (LICAT). When it was in place, the minimum standard recommended by the Canadian regulators was an MCCSR of 150.0%. Canadian practices for calculation of the MCCSR evolved and changed from inception through its replacement. In jurisdictions where the MCCSR is currently prescribed, such as Jamaica, the MCCSR guidance is not consistent with the most recent Canadian MCCSR guidelines or with current Canadian capital standards under LICAT. Sagicor has made certain interpretations in our calculation of the MCCSR, in consultation with our appointed actuary, which are believed to appropriately reflect the risk-based assessment of our capital position. As the MCCSR is no longer prescribed by Canadian regulators and is interpreted in different ways by our local regulators, there can be no assurance that Sagicor's MCCSR figures are comparable to current reporting by Canadian life insurers or that of Canadian life insurers at any single point in time since the implementation of the MCCSR.

The consolidated MCCSR<sup>8</sup> for the life insurers of the Sagicor Group as of March 31, 2023 has been estimated as 308% (December 31, 2022 (restated) – 276%). This is the principal standard of capital adequacy used to assess the overall strength of the life insurers of the Sagicor Group. However, because of the variations in capital adequacy standards across jurisdictions, the consolidated result should be regarded as applicable to the life insurers of the Group and not necessarily applicable to each individual segment, insurance subsidiary or insurance subsidiary branch. The Group complies with all regulatory capital requirements.

#### **Sagicor Life Jamaica Limited**

Sagicor Life Jamaica is governed by the Jamaican MCCSR regime (based on Canadian standards in effect in 2001), which requires an insurer to maintain a minimum ratio of 150%. The MCCSR for the Company closed the period at 248%, well above the regulatory requirement.

#### **Sagicor Life Insurance Company (USA)**

A risk-based capital (RBC) formula and model have been adopted by the National Association of Insurance Commissioners (NAIC) of the United States. RBC is designed to assess minimum capital requirements and raise the level of protection that statutory surplus provides for policyholder obligations. The RBC formula for life insurance companies measures four major areas of risk: (i) underwriting, which encompasses the risk of adverse loss developments and property and casualty insurance product mix; (ii) declines in asset values arising from credit risk; (iii) declines in asset values arising from investment risks, including concentrations; and (iv) off-balance sheet risk arising

<sup>8</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

from adverse experience from non-controlled assets such as reinsurance guarantees for affiliates or other contingent liabilities and reserve and premium growth. If an insurer's statutory surplus is lower than required by the RBC calculation, it will be subject to varying degrees of regulatory action, depending on the level of capital inadequacy.

The RBC methodology provides for four levels of regulatory action. The extent of regulatory intervention and action increases as the ratio of surplus to RBC falls. The least severe regulatory action is the "Company Action Level" (as defined by the NAIC) which requires an insurer to submit a plan of corrective actions to the regulator if surplus falls below 200% of the RBC amount. Sagicor Life USA has maintained all minimum regulatory capital level ratios as of March 31, 2023 and December 31, 2022, respectively.

### **Sagicor Investments Jamaica Limited and Sagicor Bank Jamaica Limited**

The capital adequacy and the use of regulatory capital are monitored monthly by management employing techniques based on the guidelines developed by the Financial Services Commission (FSC), the Bank of Jamaica (BOJ), Basel II and the Risk Management and Compliance Unit. The required information is filed with the respective regulatory authorities at stipulated intervals. The Bank of Jamaica and the FSC require each regulated entity to hold the minimum level of regulatory capital, and to maintain a minimum ratio of total regulatory capital to the risk-weighted assets.

The risk-weighted assets are measured by means of a hierarchy of five risk weights classified according to the nature of each asset and counterparty, taking into account, any eligible collateral or guarantees. A similar treatment is adopted for off financial statements exposure, with some adjustments to reflect the more contingent nature of the potential losses. The required capital base to risk weighted assets for both Sagicor Investments and Sagicor Bank is 10% and has been maintained as at March 31, 2023 and December 31, 2022.

## **B. Capital**

<i>(in millions of US \$)</i>	<b>March 31, 2023</b>	<b>December 31, 2022 Restated</b>	<b>Change</b>
<b>Total Capital<sup>9</sup></b>			
Shareholders' equity	<b>428.3</b>	429.7	-
Non-controlling interest	<b>309.8</b>	306.7	1%
Net contractual service margin	<b>690.5</b>	674.7	2%
Notes and loans payable	<b>648.2</b>	632.5	2%
<b>Total capital<sup>9</sup></b>	<b>2,076.8</b>	2,043.6	1%

The Group deploys its capital resources through its operating activities. These operating activities are carried out by subsidiary companies which are either insurance entities or provide other financial services. The capital is deployed in such a manner as to ensure that subsidiaries have adequate and sufficient capital resources to carry out their activities and to meet regulatory requirements.

The Group's objectives are to (i) to comply with capital requirements established by insurance, banking and other financial intermediary regulatory authorities; (ii) to comply with internationally recognised capital requirements for insurance, where local regulations do not meet these international standards; (iii) to safeguard its ability as a going concern to continue to provide benefits and returns to policyholders, depositors, note-holders and shareholders; (iv) to provide adequate returns to shareholders; and (v) to maintain a strong capital base to support the future development of Group operations.

At March 31, 2023, the Group's capital<sup>9</sup> totalled US \$2,076.8 million, US \$33.2 million above the December 31, 2022 restated position (US \$2,043.6 million) and was largely impacted by an increase in notes and loans payable of US \$15.7 million, which closed the March 2023 period at US \$648.2 million. Shareholders' equity was impacted by total comprehensive income of US \$6.6 million and the impact of dividends declared during the period (US \$8.0 million),

<sup>9</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

while non-controlling interest at March 31, 2023 was US \$3.1 million above that reported at December 31, 2022 (restated).

### C. Financial Leverage

	March 31, 2023	December 31, 2022 Restated	Change
Debt / capital <sup>10</sup>	31.2%	31.0%	(0.2 pts)

The Debt to Capital ratio<sup>10</sup> was 31.2% at March 31, 2023, compared to 31.0% as of December 31, 2022 (restated).

---

<sup>10</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

## D. Ratings

Sagikor Financial Company Ltd, its principal operating subsidiaries, and its debt financing vehicle, have been rated by the rating agencies AM Best, Standard and Poor's, or Fitch. The ratings as of the date of issue of this Management Discussion and Analysis are as follows.

	AM Best Rating <sup>(a)</sup>	S&P Rating <sup>(b)</sup>	Fitch Rating <sup>(b)</sup>
<b>Sagikor Life Inc</b> Financial Strength Issuer Credit Rating	A- u (Excellent) a- u (Excellent)		
<b>Sagikor Life Jamaica Limited</b> Financial Strength Issuer Credit Rating	B++ u (Good) bbb+ u (Good)		
<b>Sagikor Life Insurance Company (USA)</b> Financial Strength Issuer Credit Rating	A- u (Excellent) a- u (Excellent)		
<b>Sagikor Financial Company Ltd</b> Issuer Credit Rating Senior Unsecured	bbb- u (Good) Bbb- u (Good)	BB+ (Positive) BB+ (Positive)	BB (RWM) <sup>(c)</sup> BB- (RWM) <sup>(c)</sup>
<b>Sagikor General Insurance Inc</b> Financial Strength Issuer Credit Rating	A- u (Excellent) a- u (Excellent)		
<b>Sagikor Reinsurance `Bermuda Ltd</b> Financial Strength Issuer Credit Rating	A- u (Excellent) a- u (Excellent)		

(a) Updated September 1, 2022; (b) Updated November 24, 2022; (c) RWM – Rating Watch Maintained. Updated November 22, 2022.

Sagikor's credit ratings constitute the rating agencies' assessment of Sagikor's ability to meet its payment obligations as they become due. The credit ratings, which may be revised or withdrawn at any time, do not represent a recommendation to buy, sell or hold Sagikor's Common Shares. Each rating agency's credit rating should be evaluated independently of credit ratings issued by other rating agencies.

## E. Common Shares, Book Value and Market Capitalization

	March 31, 2023	December 31, 2022 Restated	Change
Number of common shares outstanding (million)	142.7	142.8	-
Share price	US \$3.60	US \$4.06	(11%)
Market Capitalization (million) <sup>11</sup>	US \$514.0	US \$579.6	(11%)
Book value per common share <sup>11</sup>	US \$3.00	US \$3.01	-

<sup>11</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

**Outstanding Common Shares**

The authorised share capital of the Company is US \$200,000,000 divided into 10,000,000,000 common shares of US \$0.01 each and 10,000,000,000 preference shares of US \$0.01 each.

The number of issued and outstanding common shares at March 31, 2023 was 142,702,568. During the quarter ended March 31, 2023, the Company repurchased 66,044 (March quarter 2022 – 284,400) shares, at a total cost of US \$0.2 million (March quarter 2022 - US \$1.4 million), which were subsequently cancelled. The cost of shares totaling US \$1.0 million (March quarter 2022 - US \$0.07 million), which were repurchased at the period-end date but not cancelled, has been reflected in treasury shares.

**Securities convertible, exercisable or exchangeable into common shares**

The number of issued and outstanding options at March 31, 2023 was 1,042,545.

The number of issued and outstanding warrants at March 31, 2023 was 34,774,993.

**Dividends**

	March 31, 2023	March 31, 2022	Change
Dividends declared during the period, per common share	US \$0.05625	US \$0.05625	-

The Group declared one dividend to common shareholders during the period ended March 31, 2023.

On March 20, 2023, the Board of Directors declared a dividend of US \$0.05625 per share, on issued and outstanding common shares held by registered holders on record at the close of business on April 4, 2023. This dividend was paid on April 27, 2023.

## F. Notes and Loans Payable

As of March 31, 2023, Sagicor had US \$648.2 million in notes and loans payable compared to US \$632.5 million as of December 31, 2022.

Summary details of the carrying values of notes and loans payable as of March 31, 2023 and December 31, 2022, respectively are set out in the following table.

	March 31, 2023	December 31, 2022
	Carrying value	Carrying value
<i>(in millions of US \$)</i>		
<b>Notes and loans payable</b>		
5.30% senior notes due 2028 <sup>(a)</sup>	543.2	535.4
5.75% unsecured bond due 2023 <sup>(b)</sup>	26.6	26.6
6.50% unsecured bond due 2023 <sup>(b)&amp; (c)</sup>	20.1	20.0
6.75% notes due 2024	14.6	14.5
Bank loans & other funding instruments	43.7	36.0
Total	<b>648.2</b>	<b>632.5</b>

### (a) Senior notes due 2028

On May 13, 2021, Sagicor Financial Company Ltd. issued US \$400 million of senior notes due 2028 (the "New Notes"). The New Notes are due May 13, 2028 and bear interest at an annual rate of 5.30%.

On December 15, 2021, the Group issued an additional US \$150 million principal amount of the New Notes. These New Notes are also due May 13, 2028 and bear interest at an annual rate of 5.30%.

The Group had, in total, US \$550 million principal amount of the New Notes outstanding at the year end.

Pursuant to the terms of the New Notes, the Group may redeem the New Notes under the scenario as summarised below:

Optional Redemption with an Applicable Premium - At any time on or after May 13, 2024, the Group may redeem the New Notes in whole or in part at specified redemption prices, plus accrued and unpaid interest, if any, on the New Notes redeemed, to the applicable date of redemption.

At March 31, 2023, the Group has estimated the fair value of the optional redemption embedded derivative at US \$9.3 million (December 31, 2022 - US \$9.4 million).

(b) On April 27, 2022, these facilities were extended with bond issues in two Tranches, Tranche A up to J\$4,895,140,000 and Tranche B up to US \$26,400,000, carrying annual interest rates of 6.50% and 5.75%, respectively. Interest is payable quarterly commencing July 27, 2022. The Tranches mature on May 26, 2023.

(c) At December 31, 2022, Sagicor Investments Jamaica Limited held an investment of US \$12.8 million in Tranche A (US \$12.5 million as at December 31, 2021).

For more details on notes and loans payable, refer to note 16 of the Group's 2022 annual financial statements.

## G. Liquidity and Capital Resources

The following discussion is qualified by reference to the consolidated statement of cash flows and note 36 of the 2022 audited financial statements.

Liquidity sources immediately available to the Sagicor Group include: (i) existing cash and cash equivalents; (ii) the Group's portfolio of highly rated, highly liquid investments; (iii) cash flow from operating activities which include net premiums receipts, fee income and investment income; and (iv) borrowing facilities. These funds are used primarily to pay current benefits and operating expenses, service the Group's long-term debt, purchase investments to support future benefits and maturing obligations, and for distribution of dividends. Sagicor expects to have sufficient liquidity to fund its operations and to meet its current business plans. However, should the need arise, additional liquidity sources include further bank loans and new issuances of debt or shares in the private or public markets.

### Cash Flows

The following table summarise the Group's cash flows for the three-month periods ended March 31, 2023, and March 31, 2022, respectively.

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
Net cash flows:			
Operating activities	40.9	(267.6)	>100%
Investing activities	(2.6)	(3.1)	16%
Financing activities	4.3	7.6	(43%)
Effect of exchange rate changes	0.3	-	-
	42.9	(263.1)	>100%
Cash and cash equivalents:			
Beginning of period	592.7	836.8	(29%)
End of period	635.6	573.7	11%

### First Quarter (three-month period) - Cash flows analysis

For the first quarter of 2023, Sagicor's net cash inflows associated with operating activities was US \$40.9 million compared to outflows of US \$267.6 million for the same period in 2022, the impact of lower purchases of financial assets particularly in our USA segment, as the current period was impacted by lower sales, when compared to the prior period.

Sagicor's net cash outflows for investing activities was US \$2.6 million for the three-month period ended March 31, 2023, compared to outflows of US \$3.1 million for the same period in 2022, a decrease in outflows of US \$0.5 million.

Sagicor's net cash inflows from financing activities totalled US \$4.3 million for the three-month period ended March 31, 2023, compared to inflows of US \$7.6 million for the same period in 2022, a decrease in inflows of US \$3.3 million. During the first quarter of 2023, net inflows on notes and loans payable exceed the prior year's levels by US \$7.3 million, due to the issuance of a loan in a subsidiary company. On March 24, 2022, SGJ disposed of 191,913,423 shares of Sagicor Real Estate X-Fund Limited ("X-Fund Limited") representing 4.2% of SFCL's shareholding in the company, for proceeds of US \$10.3 million.

For the three-month period ended March 31, 2023, the effect of exchange rate changes was a gain of US \$0.3 million compared to nil for the corresponding period in 2022.

## 8. FINANCIAL INVESTMENTS

As of March 31, 2023, the Sagicor Group held US \$9,022.6 million of diversified financial assets, compared to US \$8,868.4 million at December 31, 2022, an increase of US \$154.2 million. The Group recorded net investment income of US \$219.6 million for the three-month period ended March 31, 2023, compared to a loss of US \$121.5 million for the same period in 2022. The return on investments<sup>12</sup> was 9.8% compared to a loss of 5.7% for the same period in 2022. During the first quarter of 2023, the Group benefited from net gains associated with FVTPL financial investments totaling US \$170.2 million. During the same period in 2022, the Group was impacted by mark-to-market declines on financial assets, due mainly to rising interest rates which contributed to the US \$174.4 million net loss on FVTPL investments. Since becoming a public company in 2002, Sagicor has had positive and stable investment portfolio performance. As at March 31, 2023, Sagicor held US \$6,617.9 million in debt securities and money market funds (73% of the total financial investments on hand). A summary of net investment income for the three-month periods ended March 31, 2023 and 2022, is shown below.

<b>Net Investment Income</b>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
<i>(in millions of US \$, unless otherwise noted)</i>			
Net investment Income/(Expenses) – Underlying Assets	<b>141.2</b>	(154.7)	>100%
Net investment Income/(Expenses) – Other Assets	<b>77.4</b>	31.5	>100%
Net Investment Income/(Expenses) – Other	<b>1.0</b>	1.7	(41%)
<b>Net investment income</b>	<b>219.6</b>	(121.5)	>100%
<b>Represented by:</b>			
Gain on derecognition of amortised cost investments	-	1.0	(100%)
(Loss)/gain on derecognition of assets carried at FVTOCI	<b>(0.6)</b>	1.1	(>100%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	<b>49.8</b>	49.3	1%
Credit impairment losses	<b>(0.8)</b>	(0.2)	(>100%)
Other investment income/(loss)	<b>171.2</b>	(172.7)	>100%
Net investment income/(expenses)	<b>219.6</b>	(121.5)	>100%

Each principal operating entity within the Group has an investment policy that provides a framework of maximizing investment yield subject to the management of the Asset Liability Management (ALM) risks and the investment regulations of each country.

<b>Insurance Finance Expenses</b>	<b>Three months ended March 31</b>		
	<b>2023</b>	<b>2022 Restated</b>	<b>Change</b>
<i>(in millions of US \$, unless otherwise noted)</i>			
Finance income/(expenses) from insurance contracts issued	<b>(145.8)</b>	84.2	(>100%)
Finance income/(expenses) from reinsurance contracts held	<b>12.1</b>	(11.0)	(>100%)
	<b>(133.7)</b>	73.2	(>100%)

<sup>12</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

### A. Carrying Values

The table below shows the carrying value of Sagicor's investment portfolio as of March 31, 2023 and December 31, 2022.

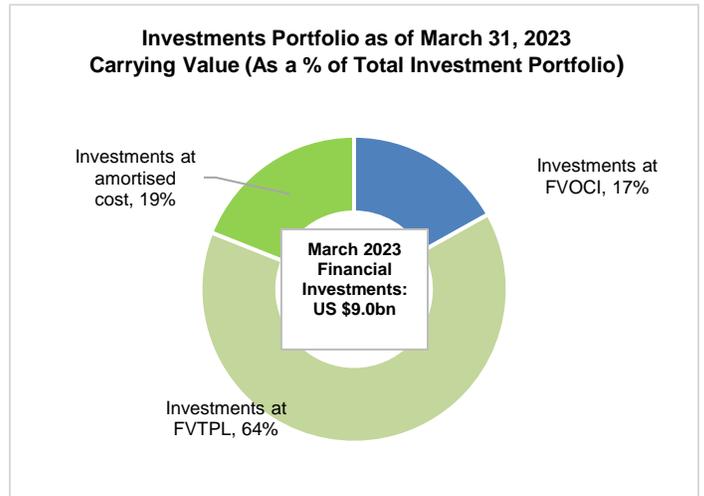
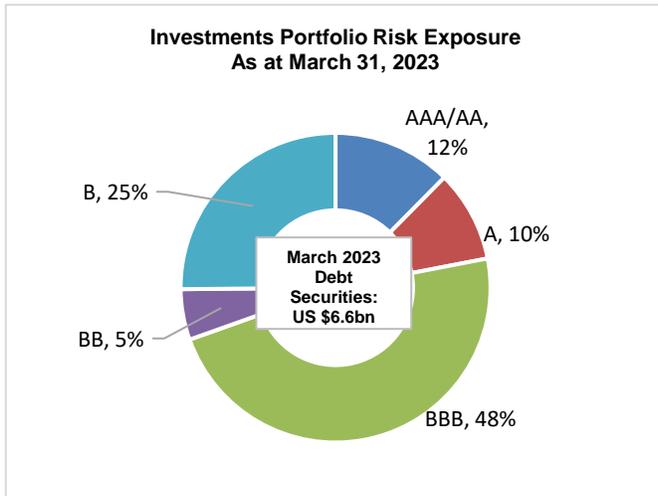
<i>(in millions of US \$, except percentages)</i>	As of		As of	
	March 31, 2023		December 31, 2022 Restated	
	Carrying value	% of Total	Carrying value	% of Total
<b>Investments at FVTOCI:</b>				
Debt securities and money market funds	1,523.5	17%	1,599.4	18%
Equity securities	0.4	-	0.4	-
	<b>1,523.9</b>	<b>17%</b>	<b>1,599.8</b>	<b>18%</b>
<b>Investments at FVTPL:</b>				
Debt securities and money market funds	4,954.3	55%	4,840.3	55%
Equity securities <sup>(1)</sup>	793.3	9%	827.0	9%
Derivative financial instruments	16.5	-	10.4	-
Mortgage loans	23.3	-	23.4	-
	<b>5,787.4</b>	<b>64%</b>	<b>5,701.1</b>	<b>64%</b>
<b>Investments at amortised cost:</b>				
Debt securities	140.1	2%	170.3	2%
Mortgage loans	641.4	7%	593.6	7%
Finance loans	665.6	7%	654.9	7%
Securities purchased for re-sale	44.7	1%	32.3	-
Deposits	219.5	2%	116.4	1%
	<b>1,711.3</b>	<b>19%</b>	<b>1,567.5</b>	<b>18%</b>
<b>Total financial investments</b>	<b>9,022.6</b>	<b>100%</b>	<b>8,868.4</b>	<b>100%</b>

(1) Included in equity securities are exchange-traded funds of US \$343.8 million as at March 31, 2023 (US \$306.3 million as at December 31, 2022).

Our debt security portfolios constitute the major asset class of the Group and are reflected in the statement of financial position as follows:

<i>(in millions of US \$)</i>	As of		
	March 31, 2023	December 31, 2022 Restated	Change
<b>Debt securities and money market funds</b>			
Measured at fair value through other comprehensive income (FVTOCI)	1,523.5	1,599.4	(5%)
Measured at amortised cost	140.1	170.3	(18%)
Measured at fair value through profit and loss (FVTPL)	4,954.3	4,839.8	2%
<b>Total</b>	<b>6,617.9</b>	<b>6,610.0</b>	<b>-</b>

FVTOCI debt securities are held to collect contractual cash flows and to sell periodically to collect gains. These securities primarily support our business in the USA and in Jamaica, where there is reasonable opportunity to realise investment gains. Amortised cost debt securities are held to collect contractual cash flows and are sold infrequently. These securities primarily support our business in the Southern and Eastern Caribbean. The Group has designated some financial assets which support insurance liabilities as FVTPL to better match the assets and liabilities of the business. Other FVTPL debt securities are classified as such when the Group investment contract-holder is credited with the full return on the underlying asset. Debt securities held for trading are also classified as FVTPL. The pie charts below represent a breakdown of the carrying value and risk exposure of Sagicor's consolidated investments portfolio as of March 31, 2023.



**B. NET INVESTMENT INCOME AND INSURANCE FINANCE EXPENSES**

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
<b>Investment income</b>			
<b>NET INVESTMENT INCOME / (EXPENSES) – UNDERLYING ASSETS</b>			
Gain on derecognition of amortised cost investments	-	1.0	(100%)
(Loss)/gain on derecognition of assets carried at FVTOCI	(0.5)	0.1	(>100%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	2.6	2.8	(7%)
Net gain/(loss) on FVTPL investments	138.8	(159.3)	>100%
Net credit impairment gain	0.3	0.7	(57%)
<b>Net investment income – underlying assets</b>	<b>141.2</b>	<b>(154.7)</b>	<b>&gt;100%</b>
<b>NET INVESTMENT INCOME / (EXPENSES) – OTHER INVESTMENTS</b>			
(Loss)/gain on derecognition of assets carried at FVTOCI	(0.1)	1.0	(>100%)
Interest income earned from financial assets measured at amortised cost and FVTOCI	47.1	46.4	2%
Net gain/(loss) on FVTPL investments	31.4	(15.0)	>100%
Net credit impairment loss	(1.0)	(0.9)	(11%)
<b>Net investment income – other investments</b>	<b>77.4</b>	<b>31.5</b>	<b>&gt;100%</b>
<b>NET INVESTMENT INCOME / (EXPENSES) – OTHER</b>			
Investment property – rental income	0.5	0.4	25%
Other investment income	0.5	1.3	(62%)
<b>Net investment income – other</b>	<b>1.0</b>	<b>1.7</b>	<b>(41%)</b>
<b>Total net investment income/(expenses)</b>	<b>219.6</b>	<b>(121.5)</b>	<b>&gt;100%</b>
<b>Return on Investments (annualised)<sup>13</sup></b>	<b>9.8%</b>	<b>(5.7%)</b>	<b>15.5 pts</b>

<i>(in millions of US \$)</i>	Three months ended March 31		
	2023	2022 Restated	Change
<b>FINANCE INCOME/(EXPENSES) FROM INSURANCE CONTRACTS ISSUED</b>			
Changes in fair value of underlying assets of contracts measured under the VFA	0.3	3.0	(90%)
Interest accreted	(61.0)	(37.0)	(65%)
Effect of changes in interest rates and other financial assumptions	(85.1)	118.2	(>100%)
<b>Finance (expense)/ income from insurance contracts issued</b>	<b>(145.8)</b>	<b>84.2</b>	<b>(&gt;100%)</b>
<b>FINANCE INCOME /(EXPENSES) FROM REINSURANCE CONTRACTS HELD</b>			
Interest accreted	5.2	3.0	77%
Effect of changes in interest rates and other financial assumptions	6.9	(14.0)	>100%
<b>Finance income / (expense) from reinsurance contracts held</b>	<b>12.1</b>	<b>(11.0)</b>	<b>&gt;100%</b>
<b>NET INSURANCE FINANCE INCOME/(EXPENSES)</b>	<b>(133.7)</b>	<b>73.2</b>	<b>(&gt;100%)</b>

<sup>13</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

**B. INSURANCE AND INVESTMENT CONTRACT LIABILITIES**

The amount of liabilities held in respect of long-term or recurring insurance or investment contracts is a measure of the quantum of business held from such contracts. The liabilities of such contracts are summarised in the following table.

<i>(in millions of US \$)</i>	<b>March 31, 2023</b>	<b>December 31, 2022 Restated</b>	<b>Change</b>
<b>Principal insurance and investment contract liabilities</b>			
Insurance contract liabilities	<b>6,339.1</b>	6,248.6	1%
Investment contract liabilities	<b>474.6</b>	472.3	-
Customer deposits	<b>991.1</b>	981.6	1%
Securities sold for repurchase	<b>655.5</b>	654.7	-
Other funding instruments	<b>526.0</b>	539.9	(3%)
Structured product contracts	<b>4.4</b>	4.4	-
<b>Total</b>	<b>8,990.7</b>	8,901.5	1%

**9. RISK MANAGEMENT**

As a diversified financial services company operating in the U.S. and the Caribbean, Sagicor is exposed to several risks that are inherent in our business activities. Effectively managing the risks that we take, by optimizing the relationship between risk and reward, is integral to our overall profitability and long-term financial viability.

Sagicor's Enterprise Risk Management (ERM) framework sets forth clear responsibilities for identifying, assessing, measuring, mitigating, monitoring, and reporting risks across our organization. Our framework, which is based on the ERM guidance developed by the Committee of Sponsorship Organizations of the Treadway Commission, consists of the following five interrelated elements:



The Group defines risk as an uncertain event, or series of events, that should it occur, could have a negative impact on the value of our organization, including among others the inability to meet or achieve our objectives and the occurrence of losses or interruption of our services.

Risk is also viewed holistically recognizing that one risk event may cause downside deviations in several business segments but also simultaneously causes upside deviations in one or more other business segments or may also be highly correlated with a second risk event.

Identified risks are categorized as illustrated in the table below and further classified as key risks or non-key risks.

Financial	Insurance	Operational	Strategic
Economic Market Credit Liquidity Capital	Pricing Reserving Underwriting	Business Continuity Physical Resources Fraud / Wrongdoing Human Resources Technology / Cybersecurity Litigation Compliance Process / Execution Model Third Party	Strategy Competitor Legislation Governance Strategic / External Relations International

Non-key risks are monitored for any changes in likelihood and/or severity and, if warranted, elevated to key risk status.

Risks are assessed both qualitatively and quantitatively. Credit risk exposures are tracked for our investment, securities, lending, revolving credit, and reinsurance portfolios. Credit concentration risk is also tracked by the

ultimate parent of each counterparty. Liquidity risk exposures are tracked by both asset-liability maturity profile and cashflow projections. Interest rate risk exposures are tracked using asset and liability durations for each major yield curve exposure. Currency risk exposures are tracked by stress testing net currency positions for major currency exposure.

Risk information is regularly communicated to external stakeholders including regulators, rating agencies, and the public. The Group files an Own Risk Solvency Assessment (ORSA) Summary Report with the Texas Department of Insurance. It also meets regularly with rating agencies (S&P, Fitch, and A.M. Best) to provide updates on our risk exposures, strategy, and other relevant developments. Sagicor also provides extensive risk disclosures in its Notes to the Financial Statements and our Annual Information Form.

## 10. ADDITIONAL INFORMATION

### A. ECONOMIC ENVIRONMENT

According to the International Monetary Fund's April 2023 release of its World Economic Outlook, global inflation is expected to decelerate from 8.7% in 2022 to 7.0% and 4.9% in 2023 and 2024, respectively. Additionally, the International Monetary Fund estimates global growth for 2023 at 2.8%. The Bureau of Economic Analysis' third estimate indicated economic activity in the USA expanded by an annual rate of 2.1% during 2022. The US Labor Department reported the United States' unemployment rate remained relatively strong at 3.5% as at March 31, 2023. The Consumer Price Index for All Urban Consumers increased by 5.0% for the 12-month period ended March 2023 – the smallest 12-month appreciation since May 2021. During the first quarter of 2023, the Federal Open Market Committee announced two 25 basis points rate hikes in an effort to temper the current inflationary environment. At the end of the quarter the target range for the federal fund rates stood at 4.75% to 5.00%. At the end of the first quarter of 2023, the S&P 500 Index and Nasdaq Composite Index were up approximately 7.5% and 17.5%, respectively. In addition, the MSCI Emerging Market Index was up 3.96% for the quarter under review. At the end of the first quarter of 2023, the 10-year Treasury yield stood at 3.48%, down from 3.88% as of December 31, 2022.

The International Monetary Fund in its April 2023 release of the World Economic Outlook projects real GDP in the Eastern Caribbean Currency Union (ECCU) to grow by 4.5% in 2023 and 4.0% in 2024. Additionally, in this edition of the World Economic Outlook, the IMF projects the average movement in Consumer Prices in the ECCU will increase by 4.6% in 2023, in comparison to 7.9% in 2022. According to the Central Bank of Barbados' Q1 2023 Economic Review, Barbados' economy grew by 6.4% during the first quarter of 2023. The Central Bank has credited this level of economic expansion to the performance of tourism related activity and its spillover effects into other sectors. According to this Central Bank of Barbados publication, economic growth in Barbados is expected to expand within a range of 4% and 5% during 2023. According to the International Monetary Fund's World Economic Outlook released in April 2023, Trinidad and Tobago's real GDP is expected to grow by 3.2% in 2023. According to the Central Statistical Office, the change in Trinidad and Tobago's consumer prices at March 2023 compared to March 2022, reflects a 7.2% increase. In March 2023, Trinidad and Tobago's Monetary Policy Committee maintained its Repo Rate at 3.5% - where it has stood since March 2020. At the end of March 2023, the country's Net Official Reserve stood at US \$6.8 billion or approximately 8.5 months of import cover. The Statistical Institute of Jamaica estimated the Jamaican economy grew by 3.8% in the fourth quarter of 2022 compared to the similar period in 2021. Jamaica's point-to-point inflation rate for the twelve months ending March 2022 stood at 6.2%. At the end of the first quarter of 2023, the Monetary Policy Committee in Jamaica maintained the Bank of Jamaica's policy rate at 7.00%.

## B. QUARTERLY FINANCIAL DISCLOSURES

The following table provides a summary of Sagicor's results from continuing operations for the three-month periods ended March 31, 2023, and March 31, 2022. A more complete discussion of our historical quarterly results can be found in our interim and annual MD&A for the relevant periods.

<i>(in millions of US \$, unless otherwise noted)</i>	<b>Q1 2023</b>	<b>Restated Q1 2022</b>
Net insurance service result	2.3	12.0
Net investment income/(expenses)	219.6	(121.5)
Net insurance finance income/(expense)	(133.7)	73.2
Total insurance and investment result	88.2	(36.3)
Fees and other income	32.5	36.6
Share of income of associates and joint ventures	0.5	2.3
Other operating expenses	(74.1)	(71.6)
Other interest and finance costs	(30.1)	(21.8)
Income/(loss) before taxes	17.0	(90.8)
Income taxes	(7.8)	8.5
Net income/(loss)	9.2	(82.3)
Income/(loss) attributable to shareholders	1.4	(81.0)
Basic EPS	1.0 ¢	(56.6) ¢
Diluted EPS	1.0 ¢	(56.6) ¢
Return on shareholders' equity (annualised) <sup>14</sup>	1.3%	(53.0%)
Dividends declared per share	0.05625 ¢	0.05625 ¢
Dividends paid per share	-	-
Total assets	10,775.0	10,435.5
Total equity attributable to shareholders	428.3	559.7
Income/(loss) attributable to shareholders by operating segment:		
Sagicor Life	6.0	0.5
Sagicor Jamaica	7.3	(2.4)
Sagicor Life USA	4.4	(75.3)
Head office, other & inter-segment eliminations	(16.3)	(3.8)
Total	1.4	(81.0)

<sup>14</sup> Represents a non-IFRS measure: refer to Section 10 - Non-IFRS Financial Measures in this document for relevant information about such measures.

## C. KEY FACTORS AFFECTING RESULTS

A variety of factors affect Sagicor's results, including:

- (i) sales of core products and services;
- (ii) life insurance and annuity policy lapse experience;
- (iii) insurance claims experience;
- (iv) investment yields;
- (v) asset default;
- (vi) country inflation and taxes;
- (vii) sensitivity arising from the measurement of contract assets and liabilities;
- (viii) Sagicor's expansion into new geographic markets (in the United States) and product markets (in Jamaica) through portfolio and / or company acquisitions; and
- (ix) the continuing availability of appropriately priced reinsurance treaties for life, health and property and casualty insurance.

### Sales of core products and services

Growth in sales enables Sagicor to allocate its fixed operating expenses over larger revenues and subsequently increases its profitability. The impact is very significant for the Sagicor Life and Sagicor Jamaica operating segments which sell significant amounts of periodic premium life insurance and annuity policies. The pricing of such products is either fixed at the issue of each policy or may limit the extent of cost recovery over the duration of the policy which can extend over decades. Growth in sales enables Sagicor to contain the growth in unit policy operating expenses.

### Lapse experience

With respect to periodic premium life insurance and annuity policies, lapse experience is a factor of profitability. Many of these policies have up-front commission, policy issue and medical underwriting costs which are only recovered in full if the policy is premium paying for the initial years of its duration. If the policy lapses during the initial years, Sagicor will not fully recover its up-front costs and incur a loss on that policy.

For the same reasons that the quantum of sales of insurance policies is an important factor in maintaining insurance policy unit costs of administration, the rates of lapse or termination of inforce policies impacts the policy unit costs incurred. The lower the lapse or termination rate, the more policies are inforce, enabling Sagicor to contain growth in unit policy administrative costs.

### Insurance claims experience

Across all lines of insurance, claims experience is a factor in profitability. In establishing rates of premium, Sagicor provides for appropriate levels of claims experience, be it rates of mortality for life insurance, rates of longevity for annuities, rates of morbidity for disability and health insurance, or rates of contingent losses for property and casualty insurance. Claims rates incurred in excess of pricing have adverse consequences for profitability, and conversely, claims rates incurred at levels below pricing impact profitability positively.

### Investment yields

Across applicable lines of insurance and across financial contracts issued by Sagicor, investment yield is important to the profitability of the Group. Higher investment yields enable Sagicor to achieve higher interest margins (defined as the difference between interest earned and payable) on applicable insurance contracts and financial contracts. With lower investment yields, the interest margins are generally lower and may be eliminated if Sagicor is not able to earn a guaranteed rate of interest which is payable under the insurance or financial contract.

For long-term life insurance and annuity contracts, the Appointed Actuaries within the Group determine each segment's actuarial liabilities at December 31 by discounting the cash flows using the relevant yield. These rates, including the ultimate rates of return, affect the quantum of actuarial liability determined.

### Asset default

The recognition of an un-anticipated default from an invested asset, may have immediate negative consequences for profitability. Sagicor maintains certain invested assets for which the full return (of capital and of interest) is borne by insurance and /or financial contract-holders. In such instances, Sagicor is generally not exposed to asset default risk. However, for other invested assets, for which Sagicor is exposed to default risk, the default risk may be entirely borne by Sagicor's shareholders, or the risk is shared by Sagicor's shareholders and insurance and /or financial contract-holders. In such instances, the impact on profitability will be negative.

For long-term life insurance and annuity contracts, the Appointed Actuaries within the Group determine each segment's actuarial liabilities at December 31 after factoring in the expected rates of asset default. Should asset default rates over time be lower than expected, profitability is impacted positively. Conversely, if asset default rates over time are higher than expected, profitability is impacted negatively.

### Country inflation and taxes

As with other key factors affecting profitability, changes in the level of country inflation and taxes impact the operating costs of the Sagicor Group, immediately and in the longer term.

Actuaries within the Group determine each segment's actuarial liabilities as of December 31 after factoring in expected levels of operating expenses. Higher inflation and taxation levels result in adverse consequences for profitability and lower inflation and taxation levels result in positive consequences for profitability.

### Sensitivity arising from the measurement of contract assets and liabilities

The measurement of contract assets and liabilities is sensitive to the assumptions made. Changes in those assumptions could have a significant effect on the measurement of contract assets and liabilities which are discussed below.

The measurement of contract assets and liabilities of life insurance and annuity contracts is sensitive to:

- insurance risk, (mortality, morbidity, longevity, expense and policyholder decision risk),
- impact of possible movements in key assumptions, and
- Risk adjustment for non-financial risk.

### Expansion into new markets and company acquisitions

While Sagicor has endured for over 180 years, its product offerings and geographic markets have evolved. Markets often have different preferences for certain products and any successful venture into new markets need to adapt to market tastes. Sagicor only ventures into new markets or offers new products after extensive research and appraisal.

Company acquisitions has been a strategy employed by the Sagicor Group over the last twenty years. As a result of these acquisitions, Sagicor's assets include goodwill and other intangibles acquired on company acquisitions.

### Reinsurance treaties

In order to offer useful insurance coverages to potential customers, the Group holds reinsurance coverages that allow potential policy benefits to exceed amounts which are prudent for Sagicor to undertake the claims risk. Reinsured amounts may be on a per policy basis, (i.e. in excess of a pre-determined insured amount) or may be based on the aggregation of the insured's coverages (i.e. the insured has several policies and the amount reinsured is the aggregate exceeding a pre-determined amount).

## D. CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

Certain accounting estimates and judgements are recognised as critical because they require us to make particularly subjective or complex judgments about matters that are inherently uncertain and significantly different amounts could be reported under different conditions or using different assumptions.

### 1. Insurance and reinsurance contracts

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below. The Group based its assumptions and estimates on parameters available when the financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances arising that are beyond the control of the Group. Such changes are reflected in the assumptions when they occur. The Group disaggregates information to disclose insurance contracts issued and reinsurance contracts issued separately. This disaggregation has been determined based on how the group is managed.

#### Contracts not measured under PAA

##### 1.1 Areas of Judgement

Areas of judgement which broadly impact the Group's reporting include definition and classification of insurance contracts, the unit of account identified in which insurance contracts are assessed, and the level of aggregation applied for measurement and reporting purposes. Specific areas of judgement and estimates impacting contracts not measured under PAA are described in subsequent notes.

##### Definition and classification

- Whether contracts are within the scope of IFRS 17 and, for contracts determined to be within the scope of IFRS 17, what measurement model is applicable. The Group was required to determine the classification of contracts issued in Participating product lines as insurance or investment contracts.
- Whether a contract issued accepts significant insurance risk and, similarly, whether a reinsurance contract held transfers significant insurance risk. The Group issues investment contracts with discretionary participation features. In assessing whether these are within the scope of IFRS 17, the Group assessed if the discretionary amount is a significant amount of the total benefits.
- Whether contracts that were determined to be within the scope of IFRS 17 meet the definition of an insurance contract with direct participation features, particularly:
  - whether the pool of underlying items is clearly identified;
  - whether amounts that an entity expects to pay to the policyholders constitute a substantial share of the fair value returns on the underlying items; and
  - whether the Group expects the proportion of any change in the amounts to be paid to the policyholders that vary with the change in fair value of the underlying items to be substantial.

##### Unit of account

The Group was required to make judgements involved in combination of insurance contracts and separation of distinct components:

- Combination of insurance contracts - whether the contracts with the same or related counterparty achieve or are designed to achieve, an overall commercial effect and require combination.
- Separation – whether components in are distinct (that is, they meet the separation criteria).
- Separation of contracts with multiple insurance coverage – whether there are facts and circumstances where the legal form of an insurance contract does not reflect the substance and separation is required.

**Contracts not measured under PAA, continued****1.1 Areas of Judgement, continued****Insurance contracts aggregation**

The Group was required to make judgements involved in the identification of portfolios of contracts (that is, having similar risks and being managed together) This included the aggregation of insurance contracts issued on initial recognition into groups of onerous contracts, groups of contracts with no significant possibility of becoming onerous, and groups of other contracts and a similar grouping assessment for reinsurance contracts held.

**Contracts not measured under PAA**

Areas of judgements include:

- The determination of contract sets within portfolios and whether the Group has reasonable and supportable information to conclude that all contracts within a set would fall into the same group; and
- Judgements might be applied on initial recognition to distinguish between non-onerous contracts (those having no significant possibility of becoming onerous) and other contracts.

For contracts not measured under the PAA, the assessment of the likelihood of adverse changes in assumptions that might result in contracts becoming onerous is an area of judgement.

**1.2. The methods used to measure insurance contracts**

The Group primarily uses deterministic projections to estimate the present value of future cash flows.

The following assumptions were used when estimating future cash flows:

- Mortality and morbidity rates (life insurance and reinsurance business)

Assumptions are based on standard industry and national tables, (tables from the Canadian Institute of Actuaries) according to the type of contract written and the territory in which the insured person resides. They reflect recent historical experience and are adjusted when appropriate to reflect the Group's own experiences. An appropriate, but not excessive, allowance is made for expected future improvements. Assumptions are differentiated by policyholder gender, underwriting class and contract type.

An increase in expected mortality and morbidity rates will increase the expected claim cost which will reduce future expected profits of the Group.

- Longevity

Assumptions are based on standard industry and national tables, adjusted when appropriate to reflect the Group's own risk experience. An appropriate, but not excessive, allowance is made for expected future improvements. Assumptions are differentiated by a number of factors including (but not limited to) policyholder gender, underwriting class and contract type. An increase in expected longevity will lead to an increase in expected cost of annuity payments which will reduce future expected profits of the Group.

- Expenses

Operating expenses assumptions reflect the projected costs of maintaining and servicing in-force policies and associated overhead expenses. The current level of expenses is taken as an appropriate expense base, adjusted for expected expense inflation if appropriate. Inflation is considered a non-financial assumption and is derived from the long run expense increases based on the Group's experience and management's expectation of the related expense control measures.

**Contracts not measured under PAA (continued)****1.2 The methods used to measure insurance contracts (continued)**

The cash flows within the contract boundary include an allocation of fixed and variable overheads directly attributable to fulfilling insurance contracts. Such overheads are allocated to groups of contracts using methods that are systematic and rational. The overheads are also consistently applied to all costs that have similar characteristics. An increase in the expected level of expenses will reduce future expected profits of the Group.

- Lapse and surrender rates

Lapses relate to the termination of policies due to non-payment of premiums. Surrenders relate to the voluntary termination of policies by policyholders. Policy termination assumptions are determined using statistical measures based on the Group's experience and vary by product type, policy duration and sales trends.

An increase in lapse rates early in the life of the policy would tend to reduce profits of the Group.

**1.3. Discount rates**

Life insurance contract liabilities are calculated by discounting expected future cash flows. Discount rates are composed of an observable component, an assumed ultimate discount rate and interpolation between the two.

During the observable period, a top down approach was used, where the discount rate is determined as the yield implicit in the fair value of a reference portfolio adjusted for differences between the reference portfolio of assets and respective liability cash flows. Reference portfolios were selected to reflect the currency of the liabilities, the Group's investment strategies and the characteristics of the liabilities and are comprised of a mix of sovereign and corporate bonds available on the markets. The yield from the reference portfolio is adjusted to remove both expected and unexpected credit risk and, where applicable, other asset characteristics that are not related to the insurance contract liabilities. These adjustments are estimated using information from observed historical levels of default for bonds included in the reference portfolio.

Where cash flows vary with an underlying, cash flows are projected assuming returns on the underlying that are consistent with the discount rate.

**1.4. Risk adjustment for non-financial risk**

The risk adjustment for non-financial risk represents the compensation that the Group requires for bearing the uncertainty about the amount and timing of the cash flows of groups of insurance contracts and covers non-financial risk. The risk adjustment reflects an amount that an insurer would rationally pay to remove the uncertainty that future cash flows will exceed the best estimate amount. For reinsurance contracts held, the risk adjustment for non-financial risk represents the amount of risk being transferred by the Group to the reinsurer.

The Group has estimated the risk adjustment using a margin approach, calibrated to the cost of capital and target confidence levels. The margin approach involves applying shocks to the insurance assumptions used to project expected cash flows so as to produce an increase in the FCF. Shocks are selected using the projected cost of insurance risk capital such that the resulting risk adjustment falls within the Group's target confidence level range.

The risk adjustment for insurance and reinsurance contracts corresponds to a confidence level between 80% to 85% (2022 - between 80% to 85%).

**Contracts not measured under PAA (continued)****1.5. Amortisation of the Contractual Service Margin**

The CSM is a component of the asset or liability for the group of insurance contracts that represents the unearned profit the Group will recognise as it provides services in the future. An amount of the CSM for a group of insurance contracts is recognised in net income / (loss) as insurance revenue in each period to reflect the insurance contract services provided under the group of insurance contracts in that period. The amount is determined by:

- Identifying the coverage units in the group;
- Allocating the CSM at the end of the period (before recognising any amounts in net income / (loss) to reflect the insurance contract services provided in the period) equally to each coverage unit provided in the current period and expected to be provided in the future;
- Recognising in profit/(loss) the amount allocated to coverage units provided in the period

The number of coverage units in a group is the quantity of insurance contract services provided by the contracts in the group, determined by considering the quantity of the benefits provided and the expected coverage period. For groups of insurance contracts, the quantity of benefits is the contractually agreed sum insured, maturity benefit or payout over the period of the contracts.

The total coverage units of each group of insurance contracts are reassessed at the end of each reporting period to adjust for the reduction of remaining coverage for claims paid, expectations of lapses and cancellation of contracts in the period. They are then allocated based on probability-weighted average duration of each coverage unit provided in the current period and expected to be provided in the future.

For reinsurance contracts issued, the number of coverage units in a group reflects the expected pattern of underwriting of the underlying contracts because the level of service provided depends on the number of underlying contracts in force. The quantity of benefit is the maximum potential loss. The remaining coverage units are reassessed at the end of each reporting period to reflect the expected pattern of service and the expectations of lapses and cancellations of contracts. The remaining coverage is allocated based on probability-weighted average duration of each coverage unit provided in the current period and expected to be provided in the future.

For reinsurance contracts held, the CSM amortisation is similar to the reinsurance contracts issued and reflects the expected pattern of underwriting of the underlying contracts because the level of service provided depends on the number of underlying contracts in-force.

**1.6. Assets for insurance acquisition cash flows**

The Group applies judgement in determining the inputs used in the methodology to systematically and rationally allocate insurance acquisition cash flows to groups of insurance contracts. This includes judgements about whether insurance contracts are expected to arise from renewals of existing insurance contracts and, where applicable, the amount to be allocated to groups including future renewals and the volume of expected renewals from new contracts issued in the period. Insurance acquisition cash flows assets not yet allocated to a group are assessed for recoverability if facts and circumstances indicate that the assets might be impaired. Impairment losses reduce the carrying amount of these assets and are recognised in insurance service expenses. Previously recognised impairment losses are reversed to the extent that the impairment conditions no longer exist or have improved.

**Contracts not measured under PAA (continued)****1.7. Determination of IFRS 17 Transition Amount**

The Group has adopted IFRS 17 retrospectively, applying alternative transition methods where the full retrospective approach was impracticable. The full retrospective approach was mostly applied to insurance contracts in force at the transition date that were originated less than 3-5 years prior to transition. The fair value approach was applied in circumstances where the full retrospective approach was impracticable. The transition approach was determined at the level of group of insurance contracts and affected the approach to calculating the CSM on initial adoption of IFRS 17 as follows:

- Full retrospective approach

The CSM at initial recognition is based on initial assumption when groups of contracts were recognised and rolled forward to the date of transition as if IFRS 17 has always been applied.

- Fair value approach

The CSM (or the loss component) is determined as the difference between the fair value of the group of insurance contracts and the fulfilment cash flows measured at the transition date.

For all contracts measured under the fair value approach, the Group used reasonable and supportable information available at 1 January 2022 to determine:

- how to identify groups of contracts;
- whether a contract meets the definition of a direct participating contract; and
- how to identify discretionary cash flows for contracts without direct participation features.

A group of contracts for fair value measurement includes contracts from multiple cohorts and years into a single unit for accounting purposes. For these groups, the discount rates on initial recognition were determined at 1 January 2022 instead of at the date of initial recognition.

In determining the fair value, the Group has applied the requirements of IFRS 13, *Fair Value Measurement*. An embedded value approach was used to determine the fair value of groups of insurance contracts for the purposes of applying the fair value approach. The embedded value is defined to be (a) the fulfilment cash flows plus (b) the cost of capital required to support the insurance contracts less (c) the value of the profits expected to emerge as the obligation is satisfied. The fair value for reinsurance contracts held was determined under the presumption that the market participant is the same market participant that would purchase the underlying direct contracts.

For groups of reinsurance contracts covering onerous underlying contracts, the loss-recovery component within the asset for remaining coverage was determined at the transition date by multiplying the loss component of the liability for remaining coverage for the underlying insurance contracts at that date and the percentage of claims for the underlying insurance contracts the Group expects to recover from the reinsurance contracts held.

**Contracts measured under PAA****2. Areas of Judgement**

Areas of judgement which broadly impact the Group's reporting include definition and classification of insurance contracts, the unit of account identified in which insurance contracts are assessed, and the level of aggregation applied for measurement and reporting purposes. Specific areas of judgement and estimates impacting contracts measured under PAA are described in subsequent notes.

For insurance contracts with a coverage period of more than one year and for which the entity applies the PAA, the eligibility assessment might involve significant judgement. All contracts measured by the Group under the PAA have a coverage period of one year or less. Thus, no assessment for the PAA is separately required and no judgement was involved. For contracts measured under the PAA, the assessment of the likelihood of adverse changes in applicable facts and circumstances is an area of judgement.

**Contracts measured under PAA, (continued)****2. Areas of Judgement, (continued)**

For insurance contracts issued measured under the PAA, management judgement might be required to assess whether facts and circumstances indicate that a group of contracts has become onerous. Further, judgement is required to assess whether facts and circumstances indicate that any changes in the onerous group's profitability and whether any loss component remeasurement is required.

The determination of whether laws or regulations constrain the Group's practical ability to set a different price or level of benefits for policyholders with different risk profiles, so that the Group might include such contracts in the same group, disregarding the aggregation requirements, is an area of judgement.

All contracts measured by the Group were determined to be non-onerous on initial recognition.

**3. Insurance and reinsurance contracts**

The Group applies the PAA to simplify the measurement of insurance contracts in its general insurance and group life and health insurance portfolios. When measuring liabilities for remaining coverage, the PAA is broadly similar to the Group's previous accounting treatment under IFRS 4. However, when measuring liabilities for incurred claims, the Group has elected not to discount the cash flows within the LIC for certain groups of contracts where the cash flows are expected to be paid within a year of the date on which the claim is incurred. For all groups of contracts, the Group includes an explicit risk adjustment for non-financial risk.

**3.1 Liability for incurred claims**

The ultimate cost of outstanding claims is estimated by using a range of standard actuarial claims projection techniques, such as Chain Ladder and Bornheutter-Ferguson methods.

The main assumption underlying these techniques is that a Group's past claims development experience can be used to project future claims development and hence ultimate claims costs. These methods extrapolate the development of paid and incurred losses, average costs per claim (including claims handling costs), and claim counts based on the observed development of earlier years and expected loss ratios. Historical claims development is mainly analysed by accident years, but can also be further analysed by geographical area, as well as by significant business lines and claim types. Large claims are usually separately addressed, either by being reserved at the face value of loss adjuster estimates or separately projected in order to reflect their future development. In most cases, no explicit assumptions are made regarding future rates of claims inflation or loss ratios. Instead, the assumptions used are those implicit in the historical claims development data on which the projections are based. Additional qualitative judgement is used to assess the extent to which past trends may not apply in future, (e.g., to reflect one-off occurrences, changes in external or market factors such as public attitudes to claiming, economic conditions, levels of claims inflation, judicial decisions and legislation, as well as internal factors such as portfolio mix, policy features and claims handling procedures) in order to arrive at the estimated ultimate cost of claims that present the probability weighted expected value outcome from the range of possible outcomes, taking account of all the uncertainties involved.

Estimates of salvage recoveries and subrogation reimbursements are considered as an allowance in the measurement of ultimate claims costs.

Other key circumstances affecting the reliability of assumptions include variation in interest rates, delays in settlement and changes in foreign currency exchange rates.

**3.2 Risk adjustment for non-financial risk**

The risk adjustment for non-financial risk is the compensation that the Group requires for bearing the uncertainty about the amount and timing of the cash flows of groups of insurance contracts. The risk adjustment reflects an amount that an insurer would rationally require to remove the uncertainty that future cash flows will exceed the expected value amount.

The Group has estimated the risk adjustment by using the margin approach. Risk adjustment percentages were determined according to a confidence level range of 70% to 75%.

**Contracts measured under PAA (continued)****3. Insurance and reinsurance contracts, (continued)****3.3 Assets for insurance acquisition cash flows**

The Group applies judgement in determining the inputs used in the methodology to systematically and rationally allocate insurance acquisition cash flows to groups of insurance contracts. This includes judgements about the amounts allocated to insurance contracts expected to arise from renewals of existing insurance contracts in a group and the volume of expected renewals from new contracts issued in the period.

At the end of each reporting period, the Group revisits the assumptions made to allocate insurance acquisition cash flows to groups and where necessary revises the amounts of assets for insurance acquisition cash flows accordingly.

## E. CHANGES TO ACCOUNTING POLICIES IN 2023

The Group's March 2023 condensed consolidated financial statements have been prepared using the same accounting policies and methods used in preparation of the audited 2022 annual consolidated financial statements, except for changes introduced by the adoption of IFRS 17 - 'Insurance Contracts' ("IFRS 17"), as this standard became effective January 1, 2023. On the implementation of IFRS 17 - Insurance Contracts, the Group elected to amend its policies on IFRS 9 - Financial Instruments.

### Amendments to new and existing IFRS standards effective January 1, 2023, applicable to the Group

#### IFRS 17 - Insurance Contracts

The Group has initially applied IFRS 17, including any consequential amendments to other standards, from January 1, 2023, for the first time. The standard has brought significant changes to the accounting for insurance and reinsurance contracts. As a result, the Group has restated certain comparative amounts. With the adoption of IFRS 17, the Group has elected to designate some financial assets, which are currently held at amortised cost and fair value through OCI (FVTOCI) which support insurance liabilities, at fair value through profit and loss (FVTPL). Refer to the IFRS 9 – Financial instruments ("IFRS 9") section for further details of amendments to this standard which was previously implemented by the Group on January 1, 2018.

The Group has not early adopted any other standard, interpretation or amendment that has been issued but is not yet effective.

Except for the changes below, the Group has consistently applied the accounting policies as set out in Note 2 to the 2022 consolidated annual financial statements. The nature and effects of the key changes in the Group's accounting policies resulting from its adoption of IFRS 17 are summarised below.

#### *i. Recognition, measurement and presentation of insurance contracts*

IFRS 17 establishes principles for the recognition, measurement, presentation and disclosure of insurance contracts, reinsurance contracts and investment contracts with discretionary participation features. It introduces a model that measures groups of contracts based on the Group's estimates of the present value of future cash flows that are expected to arise as the Group fulfils the contracts, an explicit risk adjustment for non-financial risk and a CSM unless the contract is onerous.

Under IFRS 17, insurance revenue in each reporting period represents the changes in the liabilities for remaining coverage that relate to services for which the Group expects to receive consideration and an allocation of premiums that relate to recovering insurance acquisition cash flows. In addition, investment components are no longer included in insurance revenue and insurance service expenses.

The Group no longer applies shadow accounting to insurance-related assets and liabilities. As stated previously the Group has elected to designate some financial assets, which were previously held at amortised cost and fair value through OCI (FVTOCI) which support insurance liabilities, at fair value through profit and loss (FVTPL).

Insurance finance income and expenses are presented separately from insurance revenue and insurance service expenses in the statement of income.

PAA will mainly be applied to short duration contracts where the policy's contract boundary is one year or less. This includes contracts, such as group life and health and general insurance business. Under PAA, insurance contracts are measured based on unearned premiums and the accounting is broadly similar to the Group's historical approach under IFRS 4.

Under IFRS 17, only insurance acquisition cash flows that arise before the recognition of the related insurance contracts are recognised as separate assets and are tested for recoverability. These assets are presented in the carrying amount of the related portfolio of contracts and are derecognised once the related contracts have been recognised.

Income and expenses from reinsurance contracts other than insurance finance income and expenses are now presented as a single net amount in net income / (loss). Previously, amounts recovered from reinsurers and reinsurance expenses were presented separately.

For an explanation of how the Group accounts for insurance and reinsurance contracts under IFRS 17, see Note 2.1 to the Group's March 2023 interim financial statements.

*ii. Changes to presentation and disclosure*

For presentation in the statement of financial position, the Group aggregates insurance and reinsurance contracts issued and reinsurance contracts held, respectively and presents separately:

- Portfolios of insurance contracts issued that are assets
- Portfolios of insurance contracts issued that are liabilities
- Portfolios of reinsurance contracts held that are assets
- Portfolios of reinsurance contracts held that are liabilities

The portfolios referred to above are those established at initial recognition in accordance with the IFRS 17 requirements.

The line-item descriptions in the statement of income and other comprehensive income have been changed when compared with last year. Previously, the Group reported the following line items:

- Premium revenue
- Reinsurance premium expense
- Net premium revenue
- Policy benefits and change in actuarial liabilities
- Policy benefits and net change in actuarial liabilities reinsured
- Net policy benefits and net change in actuarial liabilities

Instead, IFRS 17 requires separate presentation of:

- Insurance revenue
- Insurance service expenses
- Finance income/ expense from insurance contracts issued
- Finance income/ expense from reinsurance contracts held

The Group provides disaggregated qualitative and quantitative information about:

- Amounts recognised in its financial statements from insurance contracts
- Significant judgements, and changes in those judgements, when applying the standard

*iii. Transition*

The Group adopted IFRS 17 retrospectively, applying alternative transition methods where the full retrospective approach was impracticable. The full retrospective approach was mostly applied to the insurance contracts in force at the transition date that were originated less than 3-5 years prior to transition. Where the full retrospective approach was determined to be impracticable, the fair value approach was applied.

The Group identified, recognised and measured each group of insurance and reinsurance contracts as if IFRS 17 had always been applied and any resulting net difference was recognised in equity.

The Group has applied the transition provisions in IFRS 17 and has not disclosed the impact of the adoption of IFRS 17 on each financial statement line item and EPS. The effects of adopting IFRS 17 on the consolidated financial statements at January 1, 2022 are presented in the statement of changes in equity.

### Insurance and reinsurance contracts

The Group applied the full retrospective approach or the fair value approach in IFRS 17 to identify, recognise and measure certain groups of contracts at January 1, 2022. The full retrospective approach was mostly applied to the insurance contracts in force at the transition date that were originated less than 3-5 years prior to transition.

The Group considers the full retrospective approach impracticable for some contracts under the following circumstance:

- The effects of retrospective application were not determinable because the information required had not been collected (or had not been collected with sufficient granularity) and was unavailable because of system migrations, data retention requirements or other reasons.

The full retrospective approach required assumptions about what Group management's intentions would have been in previous periods or significant accounting estimates that could not be made without the use of hindsight.

### IFRS 9 Financial Instruments

With the adoption of IFRS 17, the Group has elected to designate some financial assets, which were previously held at amortised cost and fair value through OCI (FVTOCI) which support insurance liabilities, at fair value through profit and loss (FVTPL). IFRS 9 – Financial instruments ("IFRS 9") was previously implemented by the Group on January 1, 2018. The Group has restated prior periods to reflect changes in designation or classification of its financial assets held in respect of activities connected with contracts within the scope of IFRS 17 effective January 1, 2022. The group recognised the difference between the previous carrying amount of those financial assets and the carrying amounts of those financial assets at the transition date in retained earnings.

The principal IFRS 9 accounting policies are described in note 2.9 of the 2022 annual consolidated financial statements.

## F. LITIGATION OR OTHER MATTERS

The Group is subject to various claims, disputes and legal proceedings, as part of the normal course of business. Provision is made for such matters when, in the opinion of management and its professional advisors, it is probable that a payment will be made by the Group, and the amount can be reasonably estimated. In respect to claims asserted against the Group which, according to the principles outlined above, have not been provided for, management is of the opinion that such claims are either without merit, can be successfully defended, cannot be reasonably estimated or will result in exposure to the Group which is immaterial to both the financial position and the results of operations. Details of significant matters have been disclosed in the Group's 2022 audited financial statements.

## G. SHARE BUYBACK PROGRAMME

During the three-month period ended March 31, 2023, the Company repurchased 66,044 shares at a total cost of US \$0.2 million (284,400 shares at a total cost of US \$1.4 million for the three-month period ended March 31, 2022), which were subsequently cancelled. Share capital and share premium in equity have been reduced by the cost of the shares repurchased and commission paid on the transactions. The premium or discount paid on the repurchase of shares has been recorded directly in retained earnings.

The cost of shares totaling US \$1.0 million, which were repurchased at the period end date but not cancelled, (US \$0.07 million as at March 31, 2022), has been reflected in treasury shares.

## H. RELATED PARTY TRANSACTIONS

Note 47 of the 2022 audited financial statements provides additional information on related party transactions.

## I. BOARD OF DIRECTORS

Mr. Jonathan Finkelstein resigned as a director in November 2022 and Mr. Alan Ryder was appointed as his successor on January 31, 2023, after completion of the regulatory approval process. Mr. Andre Mousseau was appointed to the Board of the Company on April 1, 2023. This brings the total number of directors to fifteen.

## J. ACQUISITION/DISPOSAL OF INTERESTS IN SUBSIDIARIES

### ivari

On August 24, 2022, Sagicor entered into a definitive agreement to indirectly acquire ivari, a leading middle-market individual life insurer in Canada and a subsidiary of Wilton Re Ltd., subject to various customary conditions, including receipt of required regulatory approvals.

The expected consideration, to be paid in cash at closing of the transaction is estimated to be CDN\$375 million, subject to certain adjustments.

The transaction is expected to be financed mainly through new debt and cash on hand. The Group has entered into a commitment for up to US \$320 million of new debt financing in the form of a five-year senior secured loan facility. Certain terms, conditions and covenants come into effect when the loan is drawn down and the acquisition is finalised. The transaction is currently expected to close in mid-2023.

As at March 2023, fees totalling US \$10.5 million have been paid to date in relation to the financing commitment entered into for the acquisition of ivari.

### Disposal of insurance operations

On October 5, 2022, the Group entered into an agreement for the sale of its operations in Curacao and St. Maarten. The sale is subject to receipt of regulatory approval. The effective date of disposal shall be the last business day of the month in which all regulatory approvals are obtained. The agreement may be terminated by either party if regulatory approval is not received within nine months of the signing date.

The purchaser is expected to assume the insurance and other liabilities of the Group's operations in Curacao and St. Maarten as at the effective date, in exchange for assets which shall exceed the value of the liabilities transferred by US \$3.0 million.

## K. SUBSEQUENT EVENTS

- i. On May 8, 2023, the Board of Directors of Sagicor Financial Company Ltd. approved and declared a quarterly dividend of US \$0.05625 per common share payable on June 14, 2023, to the shareholders of record at the close of business on May 24, 2023.
- ii. On April 20, 2023, Sagicor Financial Company Ltd. signed a commitment letter with a Canadian Bank for the establishment of a senior unsecured revolving credit facility in an aggregate principal amount of up to US \$125.0 million

## 11. NON-IFRS FINANCIAL MEASURES

**Return on Shareholders' Equity:** IFRS does not prescribe the calculation of return on shareholders' equity and therefore a comparable measure under IFRS is not available. To determine this measure, reported net income/(loss) attributable to shareholders is divided by the average of the opening and closing common shareholders' equity for the period. The quarterly return on shareholders' equity is annualised. This measure provides an indication of overall profitability of the company.

**Return on Total Equity:** IFRS does not prescribe the calculation of return on total equity and therefore a comparable measure under IFRS is not available. To determine this measure, reported group net income/(loss) is divided by average of the opening and closing total equity for the period. The quarterly return on total equity is annualised.

**Return on Investments:** IFRS does not prescribe the calculation of return on Investments therefore a comparable measure under IFRS is not available. Return on investments measures the return on the investments relative to the value of the investments for a period. To determine this measure, investment income is divided by the average of opening and closing financial investments.

**Book value per share:** To determine the book value per share, shareholders' equity is divided by the number of shares outstanding at the period end, net of any treasury shares. All components of this measure are IFRS measures.

**Minimum Continuing Capital and Surplus Requirements (MCCSR):** Sagicor voluntarily adopted the Canadian Minimum Continuing Capital and Surplus Requirement ("MCCSR") standard as its risk-based assessment measure to provide a consolidated view of capital adequacy. The MCCSR was a standard used by Canadian regulators from 1992 until 2018, when it was superseded by the Life Insurance Capital Adequacy Test (LICAT). When it was in place, the minimum standard recommended by the Canadian regulators was an MCCSR of 150.0%. Canadian practices for calculation of the MCCSR evolved and changed from inception through its replacement. In jurisdictions where the MCCSR is currently prescribed, such as Jamaica, the MCCSR guidance is not consistent with the most recent Canadian MCCSR guidelines or with current Canadian capital standards under LICAT. Sagicor has made certain interpretations in our calculation of the MCCSR, in consultation with our appointed actuary, which are believed appropriately reflect the risk-based assessment of our capital position, including accounting for CSM in MCCSR. As the MCCSR is no longer prescribed by Canadian regulators and is interpreted in different ways by our local regulators, there can be no assurance that Sagicor's MCCSR figures are comparable to current reporting by Canadian life insurers or that of Canadian life insurers at any single point in time since the implementation of the MCCSR. IFRS does not prescribe the calculation for the MCCSR, therefore a comparable measure under IFRS is not available.

**Debt-to-capital ratio:** The debt-to-capital ratio is the ratio of notes and loans payable (refer to note 16 to the 2022 audited annual financial statements) to total capital, where capital is defined as the sum of notes and loans payable, contractual service margin and total equity. This ratio measures the proportion of debt a company uses to finance its operations as compared with its capital.

**Debt-to-equity ratio:** The debt-to-equity ratio is the ratio of notes and loans payable (refer to note 16 to the 2022 audited annual financial statements) to total equity, including accounting for CSM in equity. This ratio measures the proportion of debt a company uses to finance its operations as compared with its equity. IFRS does not prescribe the calculation of debt-to-equity ratio, therefore a comparable measure under IFRS is not available.

**Dividend pay-out ratio:** This is the ratio of dividends paid per share to basic earnings per common share. IFRS does not prescribe the calculation of dividend pay-out ratio, therefore a comparable measure under IFRS is not available.

**Total capital:** This measure provides an indicator for evaluating the Company's performance. Total capital is the sum of shareholder's equity, notes and loans payable, contractual service margin and non-controlling interest. This measure is the sum of several IFRS measures.

**Market capitalisation:** Market capitalisation is the value a company is traded on the stock market. It is calculated by multiplying the total number of shares by the present share price, at a given date. IFRS does not prescribe the calculation of market capitalization, therefore a comparable measure under IFRS is not available.

**Capital base to risk-weighted assets:** This capital adequacy measure is based on the guidelines developed by the Financial Services Commission (FSC), the Bank of Jamaica (BOJ), Basel II and the Risk Management and Compliance Unit. The required information is filed with the respective Regulatory Authorities at stipulated intervals. The BOJ and the FSC require each regulated entity to hold the minimum level of regulatory capital, and to maintain a minimum ratio

of total regulatory capital to the risk-weighted assets. The risk-weighted assets are measured by means of a hierarchy of five risk weights classified according to the nature of each asset and counterparty, taking into account any eligible collateral or guarantees. IFRS does not prescribe the calculation for Capital base to risk-weighted assets, therefore a comparable measure under IFRS is not available.

**CSM balance growth:** This ratio measures the growth in expected future profits year on year. IFRS does not prescribe the calculation of CSM balance growth, therefore a comparable measure under IFRS is not available.

**Revenues:** Revenues is the sum of three IFRS measures: insurance revenue, net investment income, and fees and other income.

**New business CSM:** This measure is the amount of the contractual service margin added from contracts initially recognised in the period.

**Total net CSM:** This measure is the balance of the direct contractual service margin net of reinsurance contractual service margin.

**Net CSM to shareholders:** This measure is the amount of the Total net CSM attributable to shareholders.

**Shareholders' equity and net CSM to shareholders:** This measure is the sum of common shareholders' equity and net CSM to shareholders and is an important measure for monitoring growth and measuring insurance businesses' value.

**12. CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING INFORMATION**

This forward-looking information and these assumptions include, but are not limited to, statements about the Company's objectives and strategies to achieve those objectives, and about its beliefs, plans, expectations, anticipations, estimates, or intentions. Information included in this MD&A that is not a statement of historical fact is forward-looking information. When used in this MD&A, words such as "believes," "may," "will," "estimate," "would," "should," "shall," "plans," "assumes," "continue," "outlook," "could," "anticipates," "intends," "expects," and words of similar import, are intended to identify statements containing forward-looking statements. These statements appear throughout this MD&A. Such forward-looking statements are based on Sagicor's estimates, assumptions, strategies and projections and subject to known and unknown risks, uncertainties and other factors, all of which are difficult to predict and many of which are beyond its control and which may cause actual results, events or developments to be significantly different from any future results, events or developments expressed or implied by such forward-looking statements.

Risk factors include, but are not limited to, the following: fluctuations in the fixed income markets may adversely affect Sagicor's profitability and financial condition; the success of Sagicor's operations in the United States depends on Sagicor's ability to grow its business; Sagicor's financial targets may prove materially inaccurate or incorrect; Sagicor's exposure to the credit risk of its counterparties could adversely affect its profitability; differences between actual claims experience and estimated claims at the time the product was priced may result in increased losses, and so Sagicor's policy reserves may be insufficient to cover actual policy benefits; Sagicor could be forced to sell investments at a loss to cover policyholder withdrawals; Sagicor's risk management policies and procedures could leave Sagicor exposed to unidentified or unanticipated risks, which could negatively affect Sagicor's business or result in losses; illiquidity of certain investment assets may prevent Sagicor from selling investments at fair prices in a timely manner; Sagicor's fiduciary relationship with certain counterparties could adversely affect its profitability; a prolonged labour dispute could hurt Sagicor's business; disease outbreaks may negatively impact the performance of Sagicor and its subsidiaries; a failure to successfully integrate Sagicor's acquisitions could adversely affect Sagicor's operations and profitability; a failure to successfully execute current and future strategic acquisitions could adversely affect Sagicor's profitability; Sagicor's business is highly regulated and subject to numerous laws and regulations; litigation and regulatory proceedings outcomes could adversely affect Sagicor's business; companies in the financial services industry are sometimes the target of law enforcement investigations and the focus of increased regulatory scrutiny; there may be adverse consequences if the status of Sagicor's independent contractors is successfully challenged; failures to implement or comply with legally required anti-money laundering practices could subject Sagicor to sanctions and/or criminal and civil penalties; the amount of statutory capital that Sagicor's insurance subsidiaries have and the amount of statutory capital that they must hold to maintain their financial strength and credit ratings and meet other requirements can vary significantly from time to time and are sensitive to factors outside of Sagicor's control; a failure to maintain adequate levels of surplus capital may result in increased regulatory scrutiny or a downgrade by the private rating agencies; Sagicor's financial condition may be adversely affected by geopolitical events; Sagicor operates in a highly competitive industry; Sagicor faces significant competition mainly from national and regional insurance companies and from self-insurance, and Sagicor also faces competition from global companies – this competition could limit Sagicor's ability to gain or maintain its position in the industry and could materially adversely affect its business, financial condition and results of operations; brokers that sell Sagicor's products may sell insurance products of Sagicor's competitors and such brokers may choose not to sell Sagicor's products; computer viruses, network security breaches, disasters or other unanticipated events could affect Sagicor's data processing systems or those of its business partners and could damage Sagicor's business and adversely affect its financial condition and results of operations; a financial strength downgrade in Sagicor's A.M. Best ratings or any other negative action by a rating agency may increase policy surrenders and withdrawals, adversely affect relationships with advisors and negatively affect Sagicor's financial condition and results of operations; the unpredictable nature of the property and casualty insurance industry may cause fluctuations in Sagicor's results; Sagicor may be unable to reinsure risks on terms that are commercially reasonable or satisfactory to Sagicor, or Sagicor's reinsurers may fail to meet assumed obligations, increase rates, or be subject to adverse developments, negatively affecting Sagicor's business, financial condition and result of operations; Sagicor's business model depends on the performance of various third parties including actuarial consultants and other service providers; negative publicity in the insurance industry could adversely affect Sagicor; Sagicor depends on key personnel, and if they were to leave Sagicor, Sagicor might have an insufficient number of qualified employees; Sagicor is highly dependent upon economic, political and other conditions and developments in Barbados, Jamaica, Trinidad and Tobago, the United States and the other jurisdictions in which it operates; Sagicor's financial condition and operating results may be adversely affected by foreign exchange fluctuations; foreign exchange controls may restrict Sagicor's ability to receive distributions from its subsidiaries and any such distributions may be subject to foreign withholding taxes; catastrophes and weather-related events, such as hurricanes, may adversely affect Sagicor; disease outbreaks may negatively impact the performance of Sagicor and its subsidiaries; the performance of Sagicor's group life insurance may be adversely affected by the characteristics of the employees insured or through unexpected

catastrophic events such as natural disasters; Sagicor's credit ratings may be reduced, which may adversely affect Sagicor; Sagicor may be subject to Bermuda tax; Bermuda's compliance with the Organization for Economic Cooperation and Development international tax standards could subject Sagicor to additional taxes; legislation enacted in Bermuda in response to the European Union's review of harmful tax competition could adversely affect Sagicor's operations and financial condition; any additional taxes resulting from changes to tax regulations or the interpretation thereof in countries in which it does business could negatively impact Sagicor's financial condition; Sagicor Financial Company Ltd. is a holding company and is dependent upon distributions from subsidiaries to pay taxes and other expenses.

Additional information about material risk factors that could cause actual results to differ materially from expectations and about material factors or assumptions applied in making forward-looking statements may be found in this MD&A under "Risk Management", "Key Factors Affecting Results," and "Critical Accounting Estimates and Judgements" and in the "Financial Risk" and "Insurance Risk" notes to the consolidated financial statements. The forward-looking statements in this document are, unless otherwise indicated, stated as of the date hereof and are presented for the purpose of assisting investors and others in understanding our financial position and results of operations, our future operations, as well as our objectives and strategic priorities, and may not be appropriate for other purposes. We do not undertake to update any forward-looking statements, except as required by law.