

CLOSED TO PROTECT

**OPEN TO  
SERVE**

**SAGICOR IS ONLINE  
AND ACCESSIBLE.**

WE'RE HERE TO ENSURE  
THAT YOU CONTINUE TO  
HAVE THE COVERAGE AND  
SERVICE YOU'VE COME TO  
EXPECT. **HERE'S HOW!**



## MAKING PAYMENTS FOR LIFE INSURANCE, INDIVIDUAL HEALTH INSURANCE AND MORTGAGES

### PAYMENT OPTIONS

- Pay Via Bill Pay at CIBC First Caribbean Online Banking or Banking App
- Pay Using SurePay Online: [www.surepaybillsonline.com](http://www.surepaybillsonline.com)
- Pay Direct From Your Bank Account Via Direct Transfer (*details below*):

**Account Name:** Sagicor Life Inc.  
Cecil F. De Caires Building, St. Michael, Barbados

**Bank Name:** First Citizens Bank (Barbados) Limited  
Broad Street, Bridgetown, Barbados

**Branch Name:** Bridgetown

**Account Number:** 50000032263

**Swift Code:** FCTTBBBB

To ensure your payments are accurately applied, please email the payment confirmation received to **SLIBBPRP@sagicor.com**

- Include all payment details: the amount, date, policy number and the bank it was done at (or Surepay)
- If it was a lumpsum for multiple policies or loans, kindly indicate how the payment should be applied.



## MAKING CLAIMS FOR LIFE AND HEALTH INSURANCE

### LIFE CLAIMS AND OTHER DOCUMENTS

Should you wish to submit documents in relation to life claims or policy related requests, please visit our website at [www.sagicor.com](http://www.sagicor.com), download the relevant forms and email to **SLIBBCCB@sagicor.com**

### HEALTH CLAIMS

- Clients are encouraged to make use of our CariCARE online claim system, this will allow you to enjoy instant reimbursement of our portion of the claim.
- If this is not possible, please scan your physical claim form and submit it to **Barbadoslocalclaims@Sagicor.com** along with the supporting documents and invoices
- Remember to also submit your banking information and email address to allow us to have claims reimbursements sent electronically direct to your bank account.



## RECEIVING FUTURE PENSION PAYMENTS

To be paid your pension direct to your bank or credit union account in the future, email the remittance form with your banking information to: **pension\_services@sagicor.com**. The form can be found on **[www.sagicor.com](http://www.sagicor.com)**.



## CONTACTING US

For any inquiries please feel to contact us via:  
Our Call Center at **467-7707**, Monday-Friday 8:00 am to 8:00 pm.  
Live chat at **[Sagicor.com](http://Sagicor.com)**