

REPLACEMENT CARD - MEMBER

STEP 1

After logging in and selecting your role click on Request Replacement Card

The screenshot displays the Sagicor Member portal interface. The top navigation bar includes the Sagicor logo, a hamburger menu icon, the user role 'Member', a notification bell icon, and a user profile icon labeled 'Demo Test'. The left sidebar contains a list of menu items: 'Claims Status', 'Request Replacement Card' (highlighted with a red box and a mouse cursor), 'Self Enrollment', 'Voluntary Insurance', and 'eCard'. The main content area is titled 'Replacement Card Request' and features a prominent blue button labeled 'Add Card Replacement Request'.

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STEP 2

Click the Blue 'Add' button on the Replacement Card Request screen.

The screenshot displays the Sagicor Member interface for a Replacement Card Request. The top navigation bar includes the Sagicor logo, a menu icon, the text 'Member', a notification bell, and a user profile icon labeled 'Demo Test'. The left sidebar contains a list of menu items: 'Claims Status', 'Request Replacement Card', 'Self Enrollment', 'Voluntary Insurance', and 'eCard'. The main content area is titled 'Replacement Card Request' and features a light green background. It contains two dropdown menus: 'Name' with a 'Select' option and a downward arrow, and 'Card Type' with a 'Select Card Type' option and a downward arrow. A blue 'Add' button is positioned to the right of the 'Card Type' dropdown, highlighted with a red rectangular border. A black mouse cursor is pointing at the 'Add' button.

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STEP 3

Click 'Select' to choose who the replacement card is for then click on 'Select card type' to choose the card/s you want replaced

The screenshot shows the Sagikor Member Replacement Card Request interface. On the left is a navigation menu with options: Claims Status, Request Replacement Card, Self Enrollment, Voluntary Insurance, and eCard. The main content area is titled 'Replacement Card Request' and contains a form with two dropdown menus: 'Name' (set to 'Select') and 'Card Type' (set to 'Select Card Type'). The 'Card Type' dropdown is highlighted with a red box, and a mouse cursor is pointing at it. Below the dropdown, there are two checkboxes: 'Benefit Card' and 'Swipe Card'. To the right of the dropdowns is a blue 'Add' button. The top of the page features the Sagikor logo, a hamburger menu, the word 'Member', a notification bell, and a user profile icon labeled 'Demo Test'.

Sagikor  Member Demo Test

Replacement Card Request

Name:

Card Type: Benefit Card Swipe Card

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STEP 4

Review your request and fees. Tick the box once in agreement with the fees applied then click 'Confirm & Submit' for your request to be logged

Member

Replacement Card Request

Name: Select
Card Type: Select Card Type
Add

Name	Cardholder	Card Type	Cost	Action
Demo Test Jr	Dependent	Benefit Card	\$300.00	Remove
Demo Test jr	Dependent	Swipe Card	\$300.00	Remove
Total			\$600.00	

I Agree to pay \$600.00 to Sagicor

Confirm & Submit