

# IMPORTANT NOTICE

## FROM SAGICOR BANK JAMAICA LIMITED

**ACH/RTGS Processing on November 28, 2016**

Dear Client,

The Bank of Jamaica has advised of cut-off times for market, payments and settlement operations on Local Government Election Day, **Monday, November 28, 2016**. As a result, all Automated Clearing House (ACH) and Real Time Gross Settlement (RTGS) transactions must be submitted by 10:30am in order for funds to be reflected on the same day. Normal operations will resume on **Tuesday, November 29, 2016**.

We apologise for the inconvenience this may cause and encourage you to kindly arrange your business accordingly.

As always, please feel free to contact us through any of the following channels:

- Via email at [infoja@sagicor.com](mailto:infoja@sagicor.com)
- Live chat via our website at [sagicorjamaica.com](http://sagicorjamaica.com)
- Our 24 hour telephone Client Care Centre at 1-888-SAGICOR (724-4267) or 936-7990

Thank you for your understanding and we look forward to serving you,

Your Sagicor Bank Team