Andre Latchman - The Quintessential Sagicor Team Member

The first thing that arouses your attention to Andre's presence is his enthralling personality that precedes him as he enters a room. This "breath of fresh air" burst through Sagicor's doors just seven (7) years ago but has already made such a meaningful impact on the Company, it is not strange to have other team members benchmarking themselves against him. Andre is often described as a human 'dynamo' with exceptional intellect and talent; a superior performer of extraordinary reasoning ability, with tremendous drive, excellent business acumen, unassuming, congenial, amiable, respectful and gracious gentleman. Not only has his seven (7) years contribution to the Sagicor Group Jamaica been highly productive but indeed awesome.

Successively, he left enduring track records that are yet to be broken. His astonishing attributes, that of being a 'go getter' an enthusiast and exceptional performer, together with his resilience, demonstrated ability in the areas which he worked (among them are: Customer Service, Team Leader, Group Client Contact Centre, Group Human Resources – Training and Development, Sagicor Bank) have contributed significantly to his rapid ascendancy from an entry level worker to the post of Assistant Manager. André's passion is training as he is convinced that this area is the 'touch point' for sending a clear message to the multifaceted publics that without the <u>client</u> there would be no Sagicor. His aim is to be a part of the process in moving the Company to being the top of the fortune 500 entities and he will not rest until he has realized his dream.

Known for the resonance of his voice, his enthusiasm, intelligence, engaging oratory and exceptional technological talent, he distinguishes himself as a Client Experience Specialist, Trainer par excellence and a tremendous team player. He has the ability and is comfortable communicating with persons at all levels. His very short but notable career has been studded with stellar performances which gained for him – Team Member of the Month and Team Member of the Quarter on multiple occasions. He capped 2015 by emerging the Team Member of the Year for Group Human Resources and the Sagicorian Nominee from a field of seven (7) candidates across Sagicor Group Jamaica but his star was to shine brighter still and on April 17, 2016, Andre was awarded the prestigious Sagicorian award for the Sagicor Financial Corporation, which includes entities across the world.

André never allowed his numerous and varied responsibilities to deter him from acknowledging and responding to his civic duty to participate in the provision of community service. He has actively involved himself in several civic, social and service events including Sigma Corporate Run, Labour Day Projects, Mother's Day Celebration; Back to School Treat, Christmas Treat; Relay for Life; Beach Clean Up Campaign, 5K road races, and the Shut In; donor and volunteer of Jamaica Public Service Foundation.

André has served as Senior Vice President – Member Service and Communication of Elitte Club Limited and currently holds the position of Director - Communications. The Club's motto is "leaving a trail where there is no path" and they are guided by the values, Enthusiasm, Loyalty, Integrity, Tolerance, Trust, Empowerment. The Club's purpose is to raise funds and to provide direct relief/assistance to the poor.

André is never daunted by challenges or the dynamics of change and displays all the qualities that best exemplify the Sagicor Spirit. An exemplar of strong work ethic, diligence, commitment to service, dedication, performer par excellence, a genuine role model and truly the quintessential Sagicor team member.